

**HOMI BHABHA CENTRE FOR SCIENCE EDUCATION**

**HBCSE**

*National Centre of the Government of India for Nuclear Science & Mathematics  
(Deemed to be University)*

*V. N. Purav Marg, Mankhurd, Mumbai – 400 088.*

*Telephone: 022-25072100/2300*

*E-mail: [purchase@hbcse.tifr.res.in](mailto:purchase@hbcse.tifr.res.in)*

*Website: [www.hbcse.tifr.res.in](http://www.hbcse.tifr.res.in)*



NIT cum Tender Document for

**ANNUAL MAINTENANCE CONTRACT (NON-COMPREHENSIVE) FOR  
TELEPHONE SYSTEM INSTALLED AT HOMI BHABHA CENTRE FOR  
SCIENCE EDUCATION, TIFR, MANKHURD, MUMBAI – 400088  
FOR THE YEAR 2024-2025**

**Date : 16/07/2024**

**(TENDER NO : HBC/PUR/LIMITED TENDER 04/2024)**

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## SECTION 1: NOTICE INVITING TENDER

Ref : HBC/PUR/LIMITED TENDER 04/2024

Date : July 16, 2024

<b>Annual Maintenance Contract (Non - comprehensive) for Telephone System installed at Homi Bhabha Centre for Science Education - TIFR, Mankhurd, Mumbai – 400088 for the year 2024-2025.</b>	<b>Estimated Cost = Rs.2,60,000 /- (Incl. GST) (Part 'A' only)</b>
<b>Earnest Money Deposit (EMD): Rs. 5,200/-</b> (Rupees Five Thousand Two Hundred only) by way of Demand Draft in favour of “HBCSE” payable at Mumbai. Alternatively, this amount can be remitted by bank transfer. The details are as follows: HBCSE-TIFR Non Plan A/C, Account No.:1038019943 Bank Address: Central Bank of India Jigna Apartment, Sion-Trombay Road, Mankhurd, Mumbai – 400 088 IFSC Code: CBIN 0282523.	

Tender documents can be downloaded from HBCSE website: [www.hbcse.tifr.res.in/tenders](http://www.hbcse.tifr.res.in/tenders) or <https://eprocure.gov.in/epublish/app>

All interested bidders are requested to attend the Pre-Bid Meeting at **11:00 AM on 29/07/2024** at Homi Bhabha Centre for Science Education, V. N. Purav Marg, Near Anushakti Nagar Bus Depot, Mumbai – 400 088.

Tender should reach us before or on **August 06, 2024 by 14.30 PM (BID DUE DATE)**

Tender will be opened on : **August 06, 2024 at 15.30 PM.**

Contract Period: **One (01) year** after the date of issue of Work Order/ LOI/ PO or date of completion of Handing Over taking over process whichever is latest and can be extenable by another 12 months depends on the performance.

Bids under **Single Bid System** are invited on behalf of Centre Director, HBCSE Mumbai for award of contract for '**Annual Maintenance Contract (Non - comprehensive) for Telephone System installed at HBCSE**'. The details of the tender including the scope of work, technical specification, drawings (if applicable) etc. is given in this tender document. All the prospective bidders are requested to go through the tender document before submitting their bids.

The tender should be submitted sealed envelopes duly super scribed with our Tender Enquiry No .and Due date and with the heading '**Annual Maintenance Contract (Non - comprehensive) for Telephone System installed at HBCSE**' in bold letters, addressed to the **Head Administrative Operations, Homi Bhabha Centre for Science Education, V.N. Purav Marg, Mankhurd, Mumbai-400088.**

Quotation sent by hand delivery/courier are to be deposited in the Tender Box kept at the Main Gate after obtaining stamp, date and signature of the Security Officer.

To assess the nature of job, bidder must visit the HBCSE site before bidding. Bidder may seek prior appointment for site visit. The contact person is Shri. Banda. Srikanth (Tel No. 25072121/25072100, Email: banda@hbcse.tifr.res.in).

Tenders to be sent to:

**Head, Administrative Operations**

**Homi Bhabha Centre for Science Education**

**V. N. Purav Marg, Near Anushakti Nagar Bus Depot, Mumbai – 400 088.**

Bids sent by Fax/email shall be rejected straightway. The Centre reserves the right to accept/ reject the proposal either in part or in full without assigning any reasons.

**Head, Administrative Operations**

**For and on behalf of Centre Director, HBCSE**

## SECTION 2: PRE-QUALIFICATION/ELIGIBILITY CRITERIA

Bidders are required to comply with the following eligibility criteria.

- a. Registration /empanelment /worked in past with Government organizations like CPWD, MES, Railways, State PWDs etc. /Semi Government organizations, PSUs etc. / reputed private organizations in appropriate class and having experience in execution of similar nature of works.
  - b. The contractor should have **zonal office in Mumbai/ Navi Mumbai/ Thane and nearby areas.**
  - c. Annual turnover as per ITCC or profit & loss statement for the last 5 years. Average annual turnover for the last 3 financial years should be at least Rs. **2,60,000/-** not having incurred any loss in more than 2 years during last 5 years ending 31March,2024.
  - d. The Bidder should be either a Proprietor/Partnership/Public/Private Company or a Government approved contractor of the same in India & relevant papers such as copies of original documents defining constitution or legal status, or Certification of Incorporation, Memorandum/Articles of Association etc. to be provided as a supporting document.
  - e. Experience of having successfully completed the following works (during last **Five** years ending 31 March,2024):
    - i. **One** similar order not less than Rs.**2,08,000/-**; Or
    - ii. **Two** similar works completed costing not less than Rs.**1,56,000/-** each; Or
    - iii. **Three** similar works completed costing not less than Rs.**1,04,000/-** each
- A) **Similar works** shall mean Annual Maintenance Contracts for (Non-comprehensive) for Telephone System installed, installation of new units, replacement of old devices and misc. works of BOQ mentioned magnitude of quantities. The quality & satisfactory performance of the submitted work will be verified by HBCSE technical team if required by inspecting the said work.
- **Notes:**
    1. The above (Pre-qualification criteria) should be supported by relevant documentary evidence like copies of work orders and completion certificates issued by clients indicating the detailed scope of work covering the above aspects, value of work, completion/commissioning dates etc., in support of meeting all the qualification criteria given as above.
    2. Relaxation may be provided from the above-mentioned pre-qualification criteria for the firms registered under MSME / NSIC. The decision of Centre in this regard will be final and binding.
    3. The certificates submitted, as evidence of works executed for private organization should be accompanied with TDS certificates. These certificates in addition to the certificates issued by the organization shall form the basis for considering experience of work executed for private organization.
    4. The offers of the Bidders not meeting the pre-qualifying requirements and not producing supportive documents are likely to be rejected.
    5. HBCSE reserves the right to verify the documents/ information submitted or inspect the installation done. The Bidder shall provide necessary facilities for this purpose.
    6. Even though the Bidders meet the above qualifying criteria, they are subject to be disqualified if they have made misleading or false representations in the forms, statements and attachments submitted in proof of qualification requirements; and/or record of poor performance such as abandoning the works, not properly completing the contract, inordinate delays in completion, in case of blacklisting by any PSU/Govt. body, or financial failures etc.
    7. The Contractor must confirm in writing that the spares supplied & installed by them shall be as per specification of goods and in case of any variation, the contract shall be liable to cancel immediately.

### SECTION 3: INSTRUCTIONS TO BIDDERS

#### A) General Instructions:

1. The Prospective bidder shall carefully examine and understand the specifications/conditions of the tender document/RFP and seek clarifications in writing if required, to ensure that they have understood all specifications/conditions of tender. These clarifications should be sought before submission of bids. If no such clarifications are sought in writing, it will be taken that the Bidder has read, understood and accepted all the terms, conditions and specifications in the tender document.
2. The Bidder is required to submit a copy of this tender document, with all pages signed by the authorized person, to confirm that Bidder has read and understood the conditions of this tender document and that the proposal is submitted in full understanding and agreement of the requirements of HBCSE.
3. The Bidder shall bear all costs associated with the preparation and submission of the Bid, and HBCSE will in no case be responsible for those costs, regardless of the conduct or outcome of the bidding process.
4. HBCSE reserves its rights to amend any of the terms and conditions of the tender document. All such changes can be made up to one week before the last date of submission of bid. The notice of such amendment will be published on HBCSE website/CPMP Portal only. All the prospective bidders are therefore requested to regularly visit HBCSE website for any such updates.
5. The complete bid will be as per the specified formats only. The bids should be without alteration or erasures, except those to accord with instructions issued by the HBCSE or as necessary to correct errors made by the bidder, in which case such corrections shall be initialed by the person or persons signing the bid.
6. The bidder shall submit only one option, which is best suitable to meet HBCSE requirements. The bids submitted with more options shall be liable to be rejected.
7. The Bid prepared by the Bidder, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and HBCSE, shall be in English only.
8. Wherever a specific form is prescribed in the Bid document, the Bidder shall use the form to provide relevant information. If the form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the Bidder shall design a form to hold the required information.
9. The Bidder shall explicitly indicate the non-compliance or deviation of the Solution offered in the Proposal to all the terms, clauses, conditions and specifications stipulated in this document. If non-compliance or deviation for any term, clause, condition or specification is not explicitly indicated, it will be construed as compliance and if successful in the bid, the bidder is obligated to comply with all the requirements (excluding those non-compliances explicitly accepted by HBCSE in writing).
10. Successful bidder shall perform all the obligations specified in accordance with the terms and conditions laid down in the tender document. All details provided by the Bidder should be specific to the requirements specified in this tender document. Detailed clarification may be provided by Bidder, if so desired by HBCSE. The Bidder shall specify the responsibilities of HBCSE, if any, separately for the successful implementation of the project.
11. Bidder shall ensure that all documents are submitted with the bid. The bid should contain the following documents:
  - i. Copy of PAN (Permanent Account Number) card.
  - ii. List of similar works in hand & works carried out by them for last 5 years indicating A) Agency for whom executed, B) Value of work, C) Completion time as stipulated and actual, or present position of the work
  - iii. Experience testimonials along with work orders and completion certificates.
  - iv. Turnover certificate signed by the CA for last three financial years
  - v. Certificate of Registration for MSME/ NIC, GST and Income Tax and acknowledgement of up to date filed return.
  - vi. **Earnest Money Deposit** – DD or in case of Bank Transfer the receipt of the same must be attached.

**B) Earnest Money Deposit Earnest Money Deposit (EMD) :** An earnest money for Rs. 5,200/- i.e. 2% of the total estimated cost has to be deposited in the form of Demand Draft, Fixed Deposit Receipt, Bankers cheque or through online transfer through bank (Bank details to be provided on demand) in favour of 'Homi Bhabha Centre for Science Education' Mumbai along with the Bid.

EMD shall be interest free and it will be refunded to the unsuccessful bidder without any interest. The EMD will be refunded within 7 days of issue of Work Order. EMD will be forfeited if the bidder withdraws or amends, impairs or derogates from the tender in any respect. Kindly submit your bank details along with the tender like Cancelled Cheque/NEFT/Bank A/C details. The EMD will be refunded within 7 days of issue of Work Order.

**C) Performance Guarantee:** The tenderer, **whose tender is accepted**, will be required to furnish a performance Guarantee of 3% of the WO value (of 'Annexure –A' only) within **7 (seven) working days** from the date of intimation. This Guarantee shall be in the form Demand Draft / Pay Order / Banker's cheque issued by a Scheduled Bank in favour of 'Homi Bhabha Centre for Science Education'.

**Non submission of Performance Guarantee may lead to the cancellation of Work Order without any time extension. The validity of the Performance Guarantee should be more than 60 days after the scheduled completion of project. It will be abiding to the contractor to extend the guarantee period further if the work gets delayed. The performance guarantee shall be returned to the contractor, without any interest, after recording of the completion certificate for the work by the competent authority and submission of final bill by the contractor as per the joint measurement within 60 days**

The Engineer-in-charge shall make a claim under the Performance guarantee for amounts to which the Centre Director, HBCSE entitled under the contract (notwithstanding and / or without prejudice to any other provisions in the contract agreement) in the event of: Failure by the contractor to pay Centre Director, HBCSE any amount due, either as agreed by the contractor or determined under any of the Clauses / Conditions of the agreement, within 30 days of the service of notice to this effect by Engineer-in- charge. In the event of the contract being determined under provisions of any of the relevant clauses of the agreement, the performance guarantee shall stand forfeited in full and shall be absolutely at the disposal of the Centre Director, HBCSE.

**D) Security Deposit (for works carried out under 'Annexure –B' only):** The tenderer, whose tender is accepted, will also be required to furnish by way of Security Deposit for fulfillment of his contract, an amount equal to 2.5% of the tendered value of the work. For Successful tenderer the EMD shall be returned to the contractor, without any interest, after receiving of Performance Guarantee and for unsuccessful Tenderers EMD will be refunded after placing the order on successful tenderer. The successful tenderer shall permit HBCSE at the time of making any payment to him for work done under the contract to deduct a sum at the rate of 2.5% of the gross amount of each running bill. The Security Deposit shall be released after the defect liability period of 12 months reckoned from the date of completion as certified by Engineer. All compensation or the other sums of money payable by the contractor under the terms of this contract may be deducted from, or paid by the sale of a sufficient part of his security deposit or from the interest arising there from, or from any sums which may be or may become due to the contractor by HBCSE or any account whatsoever and in the event of his Security Deposit being reduced by reason of any such deductions or sale as aforesaid, the contractor shall within 10days make good in cash or fixed deposit receipt tenderer by the State Bank of India or by scheduled bank (if deposited for more than 12 months) endorsed in favour of the Head Admin & Finance, HBCSE, any sum or sums which may have been deducted from, or raised by sale of his security deposit or any part thereof.

**E) Defect Liability period: Twelve (12) months** from the satisfactory completion of work **(for works carried out under 'Annexure –B' only).**

**F)** In case Bidder finds discrepancies or omissions from the specifications or other documents or has any doubt as to their meaning, he shall at once request in writing to the Head, Administrative Operations (HBCSE) who will issue interpretation and clarifications as he may consider necessary in writing as an addendum. Copies of such addenda, if issued, shall be signed by the Bidder and shall form a part of his bid. Verbal clarifications given shall not be binding on HBCSE.

**G)** HBCSE does not bind itself to accept the lowest or any bid/all bids or a portion hereof. HBCSE is competent to reject any or all offers without assigning any reason whatsoever or to split the contract or to eliminate the portion of contract during the progress of work due to unsatisfactory work. HBCSE will not entertain any claim from the contractor as a result of such action on the part of the owner.

**H) Acceptance of Tender:** The competent authority, on behalf of Centre Director, HBCSE, Mumbai, does not bind himself to accept the lowest or any other tender, and reserves to himself the authority to reject any or all the tenders received, without assignment of any reason. All tenders, in which any of the prescribed condition is not fulfilled or any condition, including that of conditional rebates is put forth by the tenderer, shall be summarily rejected. The

Competent Authority, on behalf of HBCSE, Mumbai reserves to himself the right of accepting the whole or any part of the tender and the tenderer shall be bound to perform the same at the rates quoted. The officer inviting tenders shall have the right of rejecting all or any of the tenders and will not be bound to accept the lowest tender or any other tender.

- D) Validity of Tender:** The tender for the work shall remain open for acceptance for a period of **180 days** from the last date of submission of tenders. If any tenderer withdraws his tender before the said period, or before issue of Letter of Intent, whichever is earlier, or makes any modifications in the terms and conditions of the tender which are not acceptable to the Department, then HBCSE, TIFR, Mumbai shall, without prejudice to any other right or remedy, the tenderer shall not be allowed to participate in the retendering process of the work.
- J) Levy / Taxes payable by contractor:**
- a. GST @18% on materials and services in respect of this contract shall be payable by the contractor.
- K) Deduction of Income Tax:** Income Tax will be deducted as per Section 194-C of Income Tax Act 1961 and a certificate for the amount so recovered will be issued by the HBCSE Centre.
- L) Site visit by the tenderer before tendering:** Tenderers are advised to inspect and examine the site and its surroundings during working hours and satisfy themselves before submitting their tenders as to the nature of the ground and sub-soil (so far as is practicable), the form and nature of the site, the means of access to the site, the accommodation they may require and in general shall themselves obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect their tender. A tenderer shall be deemed to have full knowledge of the site whether he inspects it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed.
- M) Signing of Tender and receipts for payments:** In the event of the tender being submitted by a firm, it must be signed separately by each partner thereof or in the event of the absence of any partner, it must be signed on his behalf by a person holding a power-of-attorney authorizing him to do so, such power of attorney to be produced with the tender, and it must disclose that the firm is duly registered under the Indian Partnership Act-1952. Receipts for payments made on account of work, when executed by a firm, must also be signed by all the partners, except where contractors are described in their tender as a firm, in which case the receipts must be signed in the name of the firm by one of the partners, or by some other person having due authority to give effectual receipts for the firm.
- N) Tenderer's responsibilities:** The tenderer shall be responsible for arranging and maintaining at his own cost all materials, tools & equipments, facilities for workers and all other services required for executing the work unless otherwise specifically provided for in the contract documents. Submission of a tender by a tenderer implies that he has read this notice & all other contract documents, and has made himself aware of the scope & specifications of the work to be done and local conditions and factors having a bearing on the execution of the work. Water and electricity shall be provided for the work by HBCSE-TIFR free of charge.
- O) Notification of amendments to the tender document:** If the technical specification requires any modification, suitable amendment to this tender document will be issued and the same will form part of the tender document. Prospective bidders are advised to regularly visit the HBCSE web site or the CPPP portal. Corrigendum/amendments etc., if any, will be notified only on the HBCSE web site/CPPP portal.
- P) Signing of contract:** The Notice Inviting Tender shall form a part of the contract document. The successful tenderer/contractor, on acceptance of his tender by the Accepting Authority, shall, within 15 days from the stipulated date of start of the work, sign the contract consisting of: The Notice Inviting Tender, all the documents including all conditions, specifications and drawings, if any, forms the tender as issued at the time of invitation of tender and acceptance thereof together with any correspondence leading thereto.
- Q) Canvassing:** either directly or indirectly, in connection with the tenders is strictly prohibited and the tenders submitted by the contractors who resort to canvassing will be liable to rejection and may be barred from the future participation in HBCSE- TIFR works.
- R) Contract Period: One (01) year after the date of issue of Work Order/ LOI/ PO or date of completion of Handing Over taking over process whichever is latest. The Centre reserves the right to extend the contract for a further period of 12 months not beyond 36 calendar months together on the same terms and conditions on mutual understanding basis of HBCSE and the Vendor provided the performance remain the satisfactory. In case the AMC is further extended beyond 01 years the rates for the items in Annexure B only may be revised and finalized considering the price escalation and market rates by HBCSE. The rates for Annexure A i.e. Telephone AMC will be kept constant for next years. If the rates finalized by HBCSE are not acceptable to the vendor at that time, the contract will be cancelled fully.**

S) As this is an Annual Maintenance Contract and availability of Work front on Day to Day Basis by the residents will be limited, the Bidder should have an Office in Mumbai/ MMRDA region for quick work at short notice. The name of Office In-charge of Mumbai Office along with address, mobile number and email address with address proof should be submitted.





## SECTION 4: GENERAL RULES AND DIRECTIONS

1. **NIT & its contents:** All works proposed for execution by contractor will be notified in a form of invitation to tender on HBCSE website/CPMP Portal. This form will state the work to be carried out, as well as the date for submitting and opening tenders and the time allowed for carrying out the work, also the amount of earnest money to be deposited, and the amount of the security deposit and Performance guarantee to be deposited by the successful tenderer and the percentage, if any, to be deducted from the bills. Copies of the specifications, designs and drawings, schedule of quantities of the various descriptions of work and any other documents required in connection with the work signed for the purpose of identifications by the officer inviting tender shall also be open for inspection by the contractor at the office of officer inviting tender during office hours.
2. **Signing of Tender and receipts for payments:** In the event of the tender being submitted by a firm, it must be signed separately by each partner thereof or in the event of the absence of any partner, it must be signed on his behalf by a person holding a power-of-attorney authorising him to do so, such power of attorney to be produced with the tender, and it must disclose that the firm is duly registered under the Indian Partnership Act 1952. Receipts for payments made on account of work, when executed by a firm, must also be signed by all the partners, except where contractors are described in their tender as a firm, in which case the receipts must be signed in the name of the firm by one of the partners, or by some other person having due authority to give effectual receipts for the firm.
3. **Filling-up of tender:** Any person who submits a tender shall fill up the usual printed form, stating at what rate he is willing to undertake each item of the work. Tenders, which propose any alteration in the work specified in the said form of invitation to tender, or in the time allowed for carrying out the work, or which contain any other condition of any sort, including conditional rebates, will be summarily rejected. No single tender shall include more than one work, but contractors who wish to tender for two or more works shall submit separate tender for each. Tenders shall have the name and number of the works to which they refer, written on the envelopes. It will be obligatory on the part of the tenderer to sign all the pages of tender documents affixing his stamp. The tenders are to be on the prescribed form of DAE. All rates shall be quoted on the proper form of the tender alone. All corrections shall be attested by the dated initials of the tenderer. Use of correcting fluid, anywhere in tender document is not permitted. Such tender is liable for rejection. If it is found that the tender is not submitted in proper manner or contains too much corrections and/or absurd rates or amount, it would be open for the Government to take suitable disciplinary action against the Contractor. Bids prepared by the tenderer shall contain all requisite information along with self-attested supporting documents as per details in Technical Bid-Part I
4. **Opening of tenders:** The officer inviting tender or his duly authorised assistant will open tenders in the presence of any intending tenders who may be present at the time, and will enter the amount of the several tenders in a comparative statement in a suitable form. In the event of tender being accepted, a receipt for the earnest money shall thereupon be given to the tender who shall thereupon for the purpose of identifications sign copies of the specifications and other documents mentioned in Rule 1. In the event of tender being rejected, the earnest money shall thereupon be returned to the tenderer remaining the same, without any interest
5. **Declaration by tenderer:** The tenderers shall sign a declaration under the Official Secret Act-1923 for maintaining secrecy of the tender documents, drawings or other records connected with the work given to them. The unsuccessful tenderers shall return all the drawings given to them.
6. **Guidelines for quoting the rates:** All rates shall be quoted on the prescribed tender form. The amount for each item should be worked out and requisite totals given. Special care should be taken to write the rates in figures as well as in words, and the amount in figures only, in such a way that interpolation is not possible. The total amount should be written both in figures and in word. In case of figures, the words "Rs." should be written before the figures of rupees and word "P" after the decimal figures, e.g. "Rs. 2.15 P". and in case of words, the word, "Rupees" should precede and the word "Paise" should be written at the end. Unless the rate is in whole rupees followed by the word 'only' it should invariably be upto two decimal places. While quoting the rate in schedule of quantities, the word 'only' should be written closely following the amount and it should not be written in the next line.
7. **Quoted rates to include all taxes (except GST):** Sales tax, VAT, Purchase tax or any other tax on materials in respect of this contract, including state Sales tax and Turnover tax on transfer of property as per Works Contract Act etc. if any, shall be payable by the contractor and Government will not entertain any claim whatsoever in respect of the same. As per the directives of the Sales Tax Authorities, the tax due at the rates notified by the State Government from time to time, shall be deducted from the bills payable to the Contractors, for which TDS certificate shall be issued by the Department.

8. **Filling-up of Bid:** Unless otherwise called for, any tender containing percentage below / above the estimated cost put to tender is liable to be rejected. All rates shall be quoted on the tender form by the tenderers in figures and words shall be accurately filled in, so that there is no discrepancy in the rates written in figures and in words. The amount for each item should be worked out and requisite totals given. However,
- i) The rate(s) must be quoted in decimal coinage. Amounts must be quoted in full rupees by ignoring fifty paise and considering more than fifty paise as rupee one.
  - ii) If a discrepancy is found, the rates which correspond with the amount worked out by the contractor shall, unless otherwise proved, be taken as correct.
  - iii) If the amount of an item is not worked out by the tenderer, or it does not correspond with the rate written either in figures or in words, then the rates quoted by the tenderer in words shall be taken as correct.
  - iv) Where the rate quoted by the tenderer in figures and in words tally but the amount is not worked out correctly, the rate quoted by the tenderer will, unless otherwise proved, be taken as correct and not the amount.
  - v) In event no rate has been quoted for any item(s), leaving space both in figure(s), word(s), and amount blank, it will be presumed that the contractor has included the cost of this / these item(s) in other items and rate for such item(s) will be considered as **zero** and work will be required to be executed accordingly.
9. **Action in case of un realistic rates:** In the case of any tender where unit rate of any item (s) appear unrealistic, such tender will be considered as unbalanced and in case the tenderer is unable to provide satisfactory explanation, such a tender is liable to be disqualified and rejected.
10. **Witnessing of a tender:** The tender for the work shall not be witnessed by a contractor or contractors, who himself / themselves has / have tendered or who may and has / have tendered for the same work. Failure to observe this condition would render, tenders of the contractors tendering, as well as witnessing the tender, liable to summary rejection.
11. **List of works in hand:** The contractor shall submit list of works which are in hand / in progress in the form as per Annexure VI.
12. **Safety Rules:**
- a. The contractor shall maintain in a readily & easily accessible place first-aid appliances including adequate supply of sterilized dressings and cotton wool.
  - b. The injured person shall be taken to a public hospital without loss of time, in cases where the injury necessitates hospitalization.
  - c. The contractor will ensure that all types of safety measures as advised by Government from time to time are taken care of during the performance of work.
13. **Apart from the above mentioned rules and regulations, it is abiding to the contractor to follow the Rules, regulations and guidelines of Govt. of India, Ministry of Communications, Maharashtra Telecom Regulatory Authority rules and their amendments issued from time to time.**

## SECTION 5: CONDITIONS OF CONTRACT

### A. DEFINITIONS:

1. The **'Contract/ Agreement'** means the documents forming the tender and acceptance thereof and the formal agreement executed between the Competent authority on behalf of the Centre Director, HBCSE and the Contractor together with the documents referred to therein including these conditions, the specifications, designs, drawings and instructions issued from time to time by the Engineer-in-charge and all these documents taken together, shall be deemed to form one contract and shall be complementary to one another.
2. In the contract the following expression shall, unless the context otherwise requires, have the meanings hereby respectively assigned to them.
  - i) The expression **'Works'** or **'Work'** shall, unless there be something either in the subject or context repugnant to such work, be construed and taken to mean the works by or by virtue of the contract contracted to be executed whether temporary or permanent and whether original, altered, substituted or additional.
  - ii) The **'Site'** shall mean the land or other places on, into or through which work is to be executed under the contract or any adjacent land, path or street through which work is to be executed under the contract or any adjacent land, path or street which may be allotted or used for the purpose of carrying out the contract.
  - iii) The **'Contractor/ Bidder/ Vendor'** shall mean the individual, firm or company, whether incorporated or not, undertaking the works and shall include the legal personnel representative of such individual or the persons composing such firm or company or the successors of such firm or company and the permitted assignees of such individual, firm or company.
  - iv) The **'Engineer-in-Charge'** means the Engineer / Officer, who shall supervise and be in charge of the work
  - v) **'Centre/ Institute/ Department/ Owner'** shall mean the HBCSE-TIFR.
  - vi) **'Temporary Work'** means all temporary works of every kind required in or about the execution, completion and maintenance of the works.
  - vii) **'Accepting authority'** shall mean the Head, Administrative Operations, HBCSE-TIFR.
  - viii) **Excepted Risk** are risks due to riots (other than those on account of contractor's employees), war (whether declared or not) invasion, act of foreign enemies, hostilities, civil war, rebellion revolution, insurrection, military or usurped power, any acts of Government, damages from aircraft, acts of God, such as earthquake, lightening and unprecedented floods, and other causes over which the contractor has no control and accepted as such by the Accepting Authority or causes solely due to use or occupation by Government of the part of the works in respect of which a certificate of completion has been issued or a cause solely due to Government's faulty design of works.
  - ix) **Market Rate** shall be the rate as decided by the Engineer-in-Charge on the basis of the cost of materials and labour at the site where the work is to be executed plus the percentage to cover, all overheads and profits.
  - x) **Schedule(s)** referred to in these conditions shall mean the relevant schedule(s) annexed to the tender papers.
  - xi) **Tendered value** means the value of the entire work as stipulated in the letter of award.

**B. Works to be Carried out:** The work to be carried out under the Contract shall, except as otherwise provided in these conditions, include all labour, materials, tools, plants, equipment and transport which may be required in preparation of and for and in the full and entire execution and completion of the works. The descriptions given in the Schedule of Quantities shall, unless otherwise stated, be held to include wastage on materials, carriage and cartage, carrying and return of empties, hoisting, setting, fitting and fixing in position and all other labours necessary in and for the full and entire execution and completion of the work as aforesaid in accordance with good practice and recognised principles.

**C. Sufficiency of Tender:** The Contractor shall be deemed to have satisfied himself before tendering as to the correctness and sufficiency of his tender for the works and of the rates and prices quoted in the Schedule of Quantities, which rates and prices shall, except as otherwise provided, cover all his obligations under the Contract and all matters and things necessary for the proper completion and maintenance of the works.

- a. If there are varying or conflicting provisions made in any one document forming part of the contract, the Accepting Authority shall be the deciding authority with regard to the intention of the document and his decision shall be final and binding on the contractor.
- b. Any error in description, quantity or rate in Schedule of Quantities or any omission therefrom shall not vitiate the contract or release the Contractor from the execution of the whole or any part of the works comprised therein according to drawings and specifications or from any of his obligations under the contract.

**D. Signing of Contract:** The successful tenderer / contractor, on acceptance of his tender by the Accepting Authority, shall, within 15 days from the stipulated date of start of the work, sign the contract consisting of complete tender document including conditions, bill of quantities, drawings, if any, and acceptance thereof together with any correspondence leading thereto. No payment for the work done will be made unless contract is signed by the contractor.

## SECTION 6: GENERAL CLAUSES OF CONTRACT

1. **Determination of contract:** Subject to other provisions contained in this clause, the Engineer-in-Charge may, without prejudice to his any other right or remedy against the contractor in respect of any delay, inferior workmanship, any claim for damages and /or any other provisions of this contract or otherwise, and whether the date for completion has or has not elapsed, by notice in writing absolutely determine the contract in any of the following cases:
  - i. If the contractor having been given by the Engineer-in-Charge a notice in writing to rectify, reconstruct or replace any defective work or that the work is being performed in an inefficient or otherwise improper or unworkman-like manner shall omit to comply with the requirements of such notice for a period of 7 days thereafter.
  - ii. If the contractor has, without reasonable cause, suspended the progress of the work or has failed to proceed with the work with due diligence so that in the opinion of the Engineer-in-Charge (which shall be final and binding) he will be unable to secure completion of the work by the date for completion and continue to do so after a notice in writing of 7 days from the Engineer-in-Charge.
  - iii. If the contractor fails to complete the work within the stipulated date or items of work with individual date of completion, if any stipulated, on or before such date(s) of completion and does not complete them within the period specified in a notice given in writing in that behalf by the Engineer-in-Charge.
  - iv. If the contractor persistently neglects to carry out his obligations under the contract and / or commits default in complying with any of the terms and conditions of the contract and does not remedy it or take effective steps to remedy it within 7 days after a notice in writing is given to him in that behalf by the Engineer-in-Charge.
  - v. If the contractor shall offer or give or agree to give to any person in HBCSE- TIFR or to any other person on his behalf any gift or consideration of any kind as an inducement or reward for doing or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of this or any other contract for HBCSE-TIFR.
  - vi. If the contractor shall obtain a contract elsewhere as a result of wrong tendering or other non-bonafide methods of competitive tendering.
  - vii. If the contractor assigns, transfers, sublets (engagement of labour on a piece-work basis or of labour with materials not to be incorporated in the work, shall not be deemed to be subletting) or otherwise parts with or attempts to assign, transfer, sublet or otherwise parts with the entire works or any portion thereof without the prior written approval of the Engineer-in-Charge. When the contractor has made himself liable for action under any of the cases aforesaid, the Engineer-in-Charge on behalf of the Centre Director, HBCSE shall have powers:
    - a. To determine the contract as aforesaid (of which termination notice in writing to the contractor under the hand of the Engineer-in-Charge shall be conclusive evidence) upon such determination, the Security Deposit already recovered and Performance Guarantee under the contract, shall be liable to be forfeited, and shall be absolutely at the disposal of HBCSE-TIFR.
    - b. After giving notice to the contractor to measure up the work of the contractor and to take such whole, or the balance or part thereof, as shall be unexecuted out of his hands and to give it to another contractor to complete the work. The contractor, whose contract is determined as above, shall not be allowed to participate in the tendering process for the balance work.
  - viii. In the event of above courses being adopted by the Engineer-in-Charge, the contractor shall have no claim to compensation for any loss sustained by him by reason of his having purchased or procured any materials or entered into any engagements or made any advances on account or with a view to the execution of the work or the performance of the contract. And in case action is taken under any of the provisions aforesaid, the contractor shall not be entitled to recover or be paid any sum for any work thereof or actually performed under this contract unless and until the Engineer-in-Charge has certified in writing the performance of such work and the value payable in respect thereof and he shall only be entitled to be paid the value so certified.
2. **Contractor liable to pay compensation even if contract is not determined:** In any case in which any of the powers conferred upon the Engineer-in-Charge under the contract, shall have become exercisable and the same are not exercised, the non-exercise thereof shall not constitute a waiver of any of the conditions hereof and such powers shall notwithstanding be exercisable in the event of any future case of default by the contractor and the liability of the contractor for compensation shall remain unaffected. In the event of the Engineer-in-Charge putting in force all or any of the powers vested in him under the preceding clause he may, if he so desires after giving a notice in writing to the contractor, take possession of (or at the sole discretion of the Engineer-in-Charge which shall be final and binding on the contractor), use as on hire (the amount of the hire money being also in the final determination of the Engineer-in-Charge) all or any tools, plant, materials and stores, in or upon the works, or the site thereof, belonging to the contractor, or procured by the contractor and intended to be used for the execution of the work / or any part thereof,

paying or allowing for the same in account at the contract rates, or, in the case of these not being applicable, at current market rates to be certified by the Engineer-in-Charge, whose certificate thereof shall be final and binding on the contractor, his clerk of the works, foreman or other authorised agent to remove such tools, plant, materials, or stores from the premises (within a time to be specified in such notice); in the event of the contractor failing to comply with any such requisition, the Engineer-in-Charge may remove them at the contractor's expense or sell them by auction or private sale on account of the contractor and at his risk in all respects and the certificate of the Engineer-in-Charge as to the expenses of any such removal and the amount of the proceeds and expenses of any such sale shall be final and conclusive against the contractor.

**3. Time Extension for delay:** The time allowed for execution of the works as stipulated in the contract or the extended time in accordance with these conditions shall be the essence of the Contract. The execution of the works shall commence from such time period as mentioned in contract. If the Contractor commits default in commencing the execution of the work as aforesaid, HBCSE-TIFR shall without prejudice to any other right or remedy available in law, be at liberty to forfeit the performance guarantee absolutely. As soon as possible after the Contract is signed, the Contractor shall submit a Time and Progress Chart for each mile stone and get it approved by the Department. The Chart shall be prepared in direct relation to the time stated in the Contract documents for completion of items of the works. It shall indicate the forecast of the dates of commencement and completion of various trades of sections of the work and maybe amended as necessary by agreement between the Engineer-in-Charge and the Contractor within the limitations of time imposed in the Contract documents, and further to ensure good progress during the execution of the work, the contractor shall in all cases in which the time allowed for any work, exceeds one month (save for special jobs for which a separate programme has been agreed upon) to complete the work as per the mile stones given.

**4. Measurements and Payments of work done:**

a) All measurements and levels shall be taken jointly by the Engineer-in-Charge or his authorized representative and by the contractor or his authorized representative from time to time during the progress of the work and such measurements shall be signed and dated by the Engineer-in-Charge and the contractor or their representatives in token of their acceptance. If the contractor or his authorized representative does not remain present at the time of such measurements after the contractor or his authorized representative has been given a notice in writing three (3) days in advance or fails to countersign or to record objection within a week from the date of the measurement, then such measurements recorded in his absence by the Engineer-in-Charge or his representative shall be deemed to be accepted by the Contractor.

The contractor shall, without extra charge, provide all assistance with every appliance, labour and other things necessary for measurements and recording levels. In the case of items which are not covered by specifications, measurements shall be taken in accordance with the relevant standard method of measurement issued by the Bureau of Indian Standards and if for any item no such standard is available, then a mutually agreed method shall be followed. The contractor shall give, not less than 7 days' notice to the Engineer-in-Charge or his authorized representative in-charge of the work, before covering up or otherwise placing beyond the reach of measurement any work in order that the same may be measured and correct dimensions thereof be taken before the same is covered up or placed beyond the reach of measurement and shall not cover up and place beyond reach of measurement any work without consent in writing of the Engineer-in-Charge or his authorized representative in-charge of the work who shall within the aforesaid period of seven days inspect the work, and if any work shall be covered up or placed beyond the reach of measurements without such notice having been given or the Engineer-in-Charge's consent being obtained in writing, the same shall be uncovered at the Contractor's expense, or in default thereof no payment or allowance shall be made for such work or the materials with which the same was executed.

It is also a term of this contract that recording of measurements of any item of work in the measurement book and/or its payment in the interim, on account or final bill shall not be considered as conclusive evidence as to the sufficiency of any work or material to which it relates nor shall it relieve the contractor from liabilities from any over measurement or defects noticed till completion of the defects liability period.

b) **Payments:** For AMC work under 'Annexure A' the payment will be released on quarterly basis on complete satisfaction of work by Engineer-In-Charge against the Tax Invoice submitted within 15-20 working days. The TDS and any such deductions will be made as per the Income Tax rules. The payment for the works under 'Annexure B' can be combined together with the bill for AMC work of 'Annexure A' in quarterly payment invoice and/or the RA bill can be placed for payment over Rs. 15,000/- only. No any further matters in this regard will be entertained.

**NOTE: No payment will be made for goods rejected.**

**5. Completion Certificate:** Within ten days of the completion of the work, the contractor shall give notice of such completion to the Engineer-in-Charge and within fifteen days of the receipt of such notice, the Engineer-in-Charge shall inspect the work, and if there is no defect in the work, shall furnish the contractor with a certificate of completion, otherwise a provisional certificate of physical completion indicating defects (a) to be rectified by the contractor and / or (b) for which payment will be made at reduced rates, shall be issued. But no final certificate of completion shall be

issued, nor shall the work be considered to be complete until the contractor shall have removed from the premises on which the work shall be executed, all scaffolding, surplus materials, rubbish and all huts and sanitary arrangements, required for his/their work people on the site in connection with the execution of the works as shall have been erected or constructed by the contractor(s) and cleaned off the dirt from all wood work, doors, windows, walls, floors or other parts the building, in, upon, or about which the work is to be executed or of which he may have had possession for the purpose of the execution thereof, and not until the work shall have been measured by the Engineer-in-Charge. If the contractor shall fail to comply with the requirements of this clause before the date fixed for the completion of the work, the Engineer-in-Charge may at the expense of the contractor remove such scaffolding, surplus materials and rubbish, etc., and dispose off the same as he thinks fit and clean off such dirt as aforesaid; and the contractor shall have no claim in respect of scaffolding or surplus materials as aforesaid except for any sum actually realised by the sale thereof.

- 6. Quality Check:** The material/ spares to be used for repairing or installation purpose should be only of approved or Genuine make. The quality of the spares or other materials will be checked by the departmental Technician or EIC. It will be the responsibility of the contractor to take prior approval with signature of departmental Technician or EIC before unboxing or using any products on site. If any material used on site found to be of bad quality should be replaced by the contractor as and when communicated. In case of any loss or damage cause by virtue of using non approved quality of material, the contractor should restore the damage fully or otherwise the corresponding cost with penalty will be recovered from the bills, SD & PBG.
- 7. Contractor to keep site clean:** When the works are carried out, the old and damaged parts, spares, covers, waste etc. shall be removed and the area should be cleaned simultaneously with the completion of these items of work in the individual rooms, quarters or premises etc. where the work is done without waiting for the actual completion of all the other items of work in contract. In case the contractor fails to comply with the requirements of this clause, the Engineer-in-Charge shall have the right to get this work done at the cost of the contractor either departmentally or through any other agency. Before taking such action, the Engineer-in-Charge shall give **10 days'** notice in writing to the contractor.
- 8. Payment of Final Bill:** The final bill shall be submitted by the contractor in the same manner as specified in interim bills within two months of physical completion of the work or within one month of the date of the final certificate of completion furnished by the Engineer-in-Charge whichever is earlier. No further claims shall be made by the contractor after submission of the final bill and these shall be deemed to have been waived and extinguished. Payments of those items of the bill in respect of which there is no dispute and of items in dispute, for quantities and rates as approved by Engineer-in-Charge, will, as far as possible be made within the period specified herein-under, the period being reckoned from the date of receipt of the bill by the Engineer-in-Charge or his authorized representative, complete with account of materials issued by the Department and dismantled materials. Penalty for any default will be deducted from the RA bills and Final bill as well.
- 9. Deviations / Variations : Extent And Pricing:** The Engineer-in-Charge shall have power (i) to make alteration in, omissions from, additions to, or substitutions for the original specifications, drawings, designs and instructions that may appear to him to be necessary or advisable during the progress of the work, and (ii) to omit a part of the works in case of non-availability of a portion of the site or for any other reasons and the contractor shall be bound to carry out the works in accordance with any instructions given to him in writing signed by the Engineer-in-Charge and such alterations, omissions, additions or substitutions shall form part of the contract as if originally provided therein and any altered, additional or substituted work which the contractor may be directed to do in the manner specified above as part of the works, shall be carried out by the contractor on the same conditions in all respects including price on which he agreed to do the main work except as hereafter provided.
  - a. Deviation and Time Extension:** The time for completion of the works shall, in the event of any deviations resulting in additional cost over the tendered value sum being ordered, will be extended, if requested by the contractor, as follows:
    - i.** In the proportion which the additional cost of the altered, additional or substituted work, bears to the original tendered value, plus
    - ii.** 25% of the time calculated in (i) above or such further additional time as may be considered reasonable by the Engineer-in-Charge.
  - b. Extra Items and Pricing:** In the case of extra item(s) which cannot be determined under the schedule of quantities, the contractor may within fifteen days of receipt of order or occurrence of the item(s), claim rates, supported by proper analysis, for the work and the engineer-in charge shall within one month of the receipt of the claims supported by analysis, after giving consideration to the analysis of the rates submitted by the contractor, determine the rates on the basis of the market rates and the contractor shall be paid in accordance with the rates so determined for any such extension or additional works a separate Amendments to the work order will be issued timely.

In the case of substituted items, the rate for the agreement items (to be substituted) and substituted item shall also be determined in the manner as mentioned in the **following** para:

**c. Substituted Items and Pricing:**

- i.** If the market rate for the substituted item so determined is more than the market rate of the agreement item (to be substituted) the rate payable to the contractor for the substituted item shall be the rate for the agreement item (to be substituted) so increased to the extent of the difference between the market rates of substituted item and the agreement item (to be substituted).
- ii.** If the market rate for the substituted item so determined is less than the market rate of the agreement item (to be substituted) the rate payable to the contractor for the substituted item shall be the rate for the agreement item (to be substituted) so decreased to the extent of the difference between the market rates of substituted item and the agreement item (to be substituted).

**10. Foreclosure of contract due to abandonment or reduction in scope of work:** If at any time after acceptance of the tender, HBCSE-TIFR shall decide to abandon or reduce the scope of the works for any reason whatsoever and hence not require the whole or any part of the works to be carried out, the Engineer- in- charge shall give notice in writing to that effect to the contractor and the contractor shall act accordingly in the matter. The contractor shall have no claim to any payment of compensation or otherwise whatsoever, on account of any profit or advantage which he might have derived from the execution of the works in full but which he did not derive in consequence of the foreclosure of the whole or part of the works.

The contractor shall be paid at contract rates full amount for works executed at site and in addition, a reasonable amount as certified by the Engineer-in-charge for the items hereunder mentioned which could not be utilized on the work to the full extent in view of the foreclosure.

- a.** HBCSE-TIFR shall have the option to take over contractor's materials or any part thereof either brought to site or of which the contractor is legally bound to accept delivery from suppliers (for incorporation in or incidental to the work) provided however, HBCSE-TIFR shall be bound to take over the materials or such portions thereof as the contractor does not desire to retain. For materials taken over or to be taken over by HBCSE-TIFR, cost of such materials as detailed by Engineer-in- charge shall be paid. The cost shall, however, take into account purchase price, cost of transportation and deterioration or damage which may have been caused to materials whilst in the custody of the contractor.
- b.** If any materials supplied by HBCSE-TIFR are rendered surplus, the same except normal wastage shall be returned by the contractor to HBCSE-TIFR at rates not exceeding those at which these were originally issued less allowance for any deterioration or damage which may have been caused whilst the materials were in the custody of the contractor. In addition, cost of transporting such materials from site to HBCSE-TIFR stores, if so required by HBCSE-TIFR, shall be paid.
- c.** Reasonable compensation for transfer of T & P from site to contractor's permanent stores or to his other works, whichever is less. If T & P are not transported to either of the said places, no cost of transportation shall be payable.
- d.** Reasonable compensation for repatriation of contractor's site staff and imported labour to the extent necessary. The contractor shall, if required by the Engineer-in-charge furnish to him books of account, wage books, time sheets and other relevant documents and evidence as may be necessary to enable him to certify the reasonable amount payable under this condition. The reasonable amount of items on (i), (iv) and (v) above shall not be in excess of 2% of the cost of the work remaining incomplete on the date of closure, i.e. total stipulated cost of the work as per accepted tender less the cost of work actually executed under the contract and less the cost of contractor's materials at site taken over by HBCSE-TIFR as per item (ii) above. Provided always that against any payments due to the contractor on this account or otherwise, the Engineer-in-charge shall be entitled to recover or be credited with any outstanding balances due from the contractor for advance paid in respect of any tool, plants and materials and any other sums which at the date of termination were recoverable by HBCSE- TIFR from the contractor under the terms of the contract.

**11. Suspension of work:**

- a.** The contractor shall, on receipt of the order in writing of the Engineer-in-Charge, (whose decision shall be final and binding on the contractor) suspend the progress of the works or any part thereof for such time and in such manner as the Engineer-in- Charge may consider necessary so as not to cause any damage or injury to the work already done or endanger the safety thereof for any of the following reasons:
  - i.** On account of any default on the part of the contractor or;
  - ii.** For proper execution of the works or part thereof for reasons other than the default of the contractor; or
  - iii.** For safety of the works or part thereof.

The contractor shall, during such suspension, properly protect and secure the works to the extent necessary and carry out the instructions given in that behalf by the Engineer-in-Charge.

- b. If the suspension is ordered for reasons (b) and (c) in sub-para (i) above:
- i. The contractor shall be entitled to an extension of time equal to the period of every such suspension PLUS 25%, for completion of the item or group of items of work for which a separate period of completion is specified in the contract and of which the suspended work forms a part, and;
  - ii. If the works or part thereof is suspended on the orders of the Engineer-in-Charge for more than three months at a time, except when suspension is ordered for reason (a) in sub-para (i) above, the contractor may after receipt of such order serve a written notice on the Engineer-in-Charge requiring permission within fifteen days from receipt by the Engineer-in-Charge of the said notice, to proceed with the work or part thereof in regard to which progress has been suspended and if such permission is not granted within that time, the contractor, if he intends to treat the suspension, where it affects only a part of the works as an omission of such part by HBCSE- TIFR or where it affects whole of the works, as an abandonment of the works by HBCSE-TIFR, shall within ten days of expiry of such period of 15 days give notice in writing of his intention to the Engineer-in-Charge. In the event of the contractor treating the suspension as an abandonment of the contract by HBCSE-TIFR, he shall have no claim to payment of any compensation on account of any profit or advantage which he might have derived from the execution of the work in full but which he could not derive in consequence of the abandonment. He shall, however, be entitled to such compensation, as the Engineer-in- Charge may consider reasonable, in respect of salaries and/or wages paid by him to his employees and labour at site, remaining idle in consequence adding to the total thereof 2% to cover indirect expenses of the contractor provided the contractor submits his claim supported by details to the Engineer-in-Charge within 30 days of the expiry of the period of 3 months.

**12. Action in case of work not done as per specifications:**

All works under or in course of execution or executed in pursuance of the contract, shall at alltimes be open and accessible to the inspection and supervision of the Engineer-in- charge, his authorised subordinates in charge of the work and all the superior officers of the Department or any organization engaged by the Department for Quality Assurance and of the Engineer's Office, and the contractor shall, at all times, during the usual working hours and at all other times at which reasonable notice of the visit of such officers has been given to the contractor, either himself be present to receive orders and instructions or have a responsible agent duly accredited in writing, present for that purpose. Orders given to the Contractor's agent shall be considered to have the same force as if they had been given to the contractor himself.

If it shall appear to the Engineer-in-charge or his authorised subordinates in-charge of the work or his subordinate officers or the officers of the organization engaged by the Department for Quality Assurance or to the Chief Technical Examiner or his subordinate officers, that any work has been executed with unsound, imperfect, or unskillful workmanship, or with materials or articles provided by him for the execution of the work which are unsound or of a quality inferior to that contracted or otherwise not in accordance with the contract, the contractor shall, on demand in writing which shall be made within twelve months (six months in the case of work costing Rs. 10 Lakh and below except road work) of the completion of the work from the Engineer-in-Charge specifying the work, materials or articles complained of notwithstanding that the same may have been passed, certified and paid for forthwith rectify, or remove and reconstruct the work so specified in whole or in part, as the case may require or as the case may be, remove the materials or articles so specified and provide other proper and suitable materials or articles at his own charge and cost. In the event of the failing to do so within a period specified by the Engineer-in-Charge in his demand aforesaid, then the contractor shall be liable to pay compensation at the same rate as under clause III (1) of the contract (for non-completion of the work in time) for this default in such case the Engineer-in-Charge may not accept the item of work at the rates applicable under the contract but may accept such items at reduced rates. Decision of the Engineer-in- Charge to be conveyed in writing in respect of the same will be final and binding on the contractor.

**13. Contractor liable for damages, defects during Maintenance (Defect Liability Period):** If the contractor or his working people or servants shall break, deface, injure or destroy any part of building in which they may be working, or any building, road, road kerb, fence, enclosure, water pipe, cables, drains, electric or telephone post or wires, trees, grass or grassland, or cultivated ground contiguous to the premises on which the work or any part of it is being executed, or if any damage shall happen to the work while in progress, from any cause whatever or if any defect, shrinkage or other faults appear in the work within **12 months** after a certificate final or otherwise of its completion shall have been given by the Engineer- in-Charge as aforesaid arising out of defective or improper materials or workmanship, the contractor shall upon receipt of a notice in writing on that behalf make the same good at his own expense, or in default, the Engineer- in- Charge cause the same to be made good by other workmen and deduct the expense from any sums that may be due, or at any time thereafter may become due to the contractor, or from his security deposit, or the proceed of sale thereof or of a sufficient portion thereof.

The security deposit of the contractor shall not be refunded before the expiry of **12 months** after the issue of the certificate final or otherwise, of completion of work, or till the final bill has been prepared and passed whichever is later. Provided that in the case of road work, if in the opinion of the Engineer-in-Charge, half of the security deposit is sufficient to meet all the liabilities of the contractor under this contract, the security deposit will be refundable after **12 months** of the issue of the said certificate of completion or till the final bill has been prepared and passed whichever is later. Performance guarantee shall be refunded to the contractor after completion of the work and recording the



completion certificate.

**14. Contractor to supply tools & equipments etc.:** The contractor shall provide at his own cost all materials (except such special materials, if any, as may in accordance with the contract be supplied from the Engineer- in-Charge's stores), machinery, tools & equipments. in addition to this, appliances, implements, other accessories, ladders, cordage, tackle and temporary works required for the proper execution of the work, whether original, altered or substituted and whether included in the specification or other documents forming part of the contract or referred to in these conditions or not, or which may be necessary for the purpose of satisfying or complying with the requirements of the Engineer-in-Charge as to any matters to which under these conditions he is entitled to be satisfied, or which he is entitled to require together with carriage therefore to and from the work.

The contractor shall also supply without charge the requisite number of persons with the means and materials, necessary for the purpose of setting out works, and counting, weighing and assisting in the measurement or examination at any time and from time to time of the work or materials. Failing his so doing, the same may be provided by the Engineer-in- Charge at the expense of the contractor and the expenses may be deducted, from any money due to the contractor, under the contract and/or from his security deposit or the proceeds of sale thereof, or of a sufficient portion thereof.

**15. Lump sum provision in tender:** When the estimate on which a tender is made include lump sums in respect of parts of the work, the contractor shall be entitled to payment in respect of the items of work involved or the part of the work in question at the same rates, as are payable under this contract for such items, or if the part of the work in question is not, in the opinion of the Engineer-in-charge payable of measurement, the Engineer-in-Charge may at his discretion pay the lump sum amount entered in the estimate, and the certificate in writing of the Engineer-in-Charge shall be final and conclusive against the contractor with regard to any sum or sums payable to him under the provisions of the clause.

**16. Recovery of compensation paid to workmen:** In every case in which by virtue of the provisions of section 12 sub-section (1) of the Workmen's Compensation Act. 1923, HBCSE- TIFR is obliged to pay compensation to a workman employed by the contractor, in execution of the works, HBCSE-TIFR will recover from the contractor the amount of the compensation so paid; and, without prejudice to the rights of HBCSE-TIFR under Section 12, sub-section (2) of the said Act, HBCSE shall be at liberty to recover such amount or any part thereof by deducting it from the security deposit or from any sum due by HBCSE to the contractor whether under this contract or otherwise. HBCSE shall not be bound to contest any claim made against it under section 12, sub-section (1) of the said Act, except on the written request of the contractor and upon his giving to HBCSE full security for all costs for which HBCSE might become liable in consequence of contesting such claim.

**17. Fall Clause:** At any point of time if it is observed that the vendor is providing similar services of Annual Maintenance Contract (AMC) for Telecom Systems and installation to other any organizations in similar Regions / Zones with similar terms and conditions and status of work at a lower rate than offered to HBCSE, then the vendor shall have to compensate HBCSE by paying the difference amount and downward revise the rate of respective services with immediate effect.

**18. Ensuring payment and amenities to workers if contractor fails:** In every case in which by virtue of the provisions of the Contract Labour (Regulation and Abolition) Act, 1970 and of the contract labour (Regulation and Abolition) Central Rules, 1971, HBCSE is obliged to pay any amounts of wages to a workman employed by the contractor in execution of the works, or to incur any expenditure in providing welfare and health amenities required to be provided under the above said Act and the Rules, under Clause 19 H or under the DAE Contractor's Labour Regulations, or under the rules framed by Government from time to time for the protection of health and sanitary arrangements for workers employed by Department of Atomic Energy contractors, HBCSE will recover from the contractor the amount of wages so paid or the amount of expenditure so incurred; and without prejudice to the rights of TIFR under Section 20, sub- section (2) and Section 21, sub-section (4) of the contract labour (Regulation and Abolition) Act, 1970, HBCSE shall be at liberty to recover such amount or any part thereof by deducting it from the security deposit or from any sum due by HBCSE to the contractor whether under this agreement or otherwise. HBCSE shall not be bound to contest any claim made against it under Section 20, subsection (1) and section 21, sub-section (4) of the said Act, except on the written request of the contractor and upon his giving to HBCSE full security for all costs for which HBCSE might become liable in contesting such claim.

**19. Disposal of Debris/ Telephonic Waste items:** The telephonic waste/ debris generating out of the tender work needs to be get disposed at appropriate location. The disposal of such items will be the responsibility of contractor only. No matters in this regard will be entertained by HBCSE.

**20. Termination of contract in case of death:** Without prejudice to any of the rights or remedies under this contract, if the contractor dies, the Engineer-in-Charge on behalf of the Centre Director, HBCSE shall have the option of terminating the contract without compensation to the contractor.

**21. Labour laws to be complied by the contractor:** The contractor shall obtain a valid license under the Contract Labour (R & A) Act, 1970 and the Contract Labour (Regulation and Abolition) Central Rules, 1971, before the commencement of the work, and continue to have a valid license until the completion of the work. The contractor shall also abide by the provision of the Child Labour Prohibition & Regulation Act-1998. The contractor shall also comply with the provisions of the building and other Workers (Regulation of Employment & Conditions of Service) Act, 1996 and the building and other Workers Welfare Cess Act, 1996. Any failure to fulfill these requirements shall attract the penal provisions of this contract arising out of the resultant non execution of the work.

**22. Settlement of Disputes & Arbitration:** Any dispute arising from this contract will be referred to two arbitrators one to be appointed by you and one by us. The two arbitrators, in the event of their disagreement will appoint an Umpire. The decision of the Umpire shall be final and binding. The arbitration will proceed as per Indian Arbitration Act, 1940, as amended up to date. Mumbai city will be the jurisdiction for the settlement of all court/ arbitration and related matters.

**23. Confidential Information:** The drawings, specifications, proto-type, samples and such other information furnished to the contractor relating to the supply / work, sub-systems / equipment etc. are to be treated as confidential which shall be held by the contractor in confidence and shall not be divulged to any third party without the prior written consent of the Department. The contractor, therefore, binds himself, his successors, heirs, executors, administrators, employees and the permitted assignees or such other persons or agents directly or indirectly concerned with the work / supply to the confidential nature of the drawings, specifications, proto-type samples etc. It is a further condition of the contract that the contractor shall not, without prior written permission from the Department, transmit, transfer, exchange, and gift or communicate any such confidential information, and also the component, sub assembly, products, by-products.

## SECTION 7: SPECIAL CLAUSES OF CONTRACT

The following Special clauses of contract shall be read in conjunction with General clauses of contract. The same shall be considered as an extension and not limitation of the obligations of the contractor. In case of any discrepancy between Special clauses of contract and the General clauses of contract, these Special clauses shall take precedence over the General clauses of the Contract.

1. **Sequence of work:** The contractor shall execute the work as per the sequence given by the Engineer-in- Charge from time to time so that all other items of the work to be executed by other agencies are completed progressively along with the main work.
2. **Co-operation and Co-ordination with other contractors:** The contractor will carry out the entire work in a planned manner by co-ordinating his work with other contractors, who will be simultaneously carrying out work in the same area and also co-ordinate in connection with the position of various fixtures, inserts, embedment and other allied work connected with the completion of the building / subject work. In case of any dispute between the contractors engaged on the same work, decision of Engineer-in-Charge shall be final and binding.
3. **Operations and storage areas:** All operations of the contractor shall be confined to areas authorised by the Engineer-in-Charge and storage of materials shall be over the areas specially indicated by the Engineer-in-Charge. The contractor shall be obliged to keep the premises in hygienic conditions by proper drainages of the area provided with suitable approaches throughout the period of contract. He shall rectify all damages caused to the Government property within the areas thus allotted. He shall be responsible to clear all rank, vegetation at site at his own cost. **The contractor should provide Storage box for the working personal at his own cost with lock and key arrangement. The box can be placed at approved location by Engineer-In-Charge.**
4. **Traffic interference & inconvenience to the public:** The contractor shall so conduct his operations as to interfere as little as possible with the traffic/public. The contractor shall take all precautionary and other measure, such as providing warning signals, temporary diversion etc. all as directed by the Engineer-in-Charge. The contractor shall not deposit materials anywhere at work site which will seriously inconvenience the public. The Engineer-in-Charge may require the contractor to remove any materials which are considered to be a danger or inconvenience to the public or cause them to be removed at the contractor's cost.

The contractor shall exercise full care to ensure that no damage is caused by him or his workmen, during the operation to the existing water supply and power lines. The cost of any such damage and risks arising out of this shall be entirely borne by the contractor.
5. **Tendered rates to cover overheads and profit:** The rates quoted shall also cover the cost of necessary protection including labour, materials and equipment to ensure safety and protection against risk or accident, compensation for injury to life and damage to property if any, caused by the contractor's operations connected with this work. The rates shall be firm and shall not be subject to change due to variations during the entire period of execution of the work in cost of materials, labour and conditions, or any other conditions. No separate claim on this account will be entertained by the Department.

Unless otherwise stated in schedule of quantities, rates for item quoted by the tenderer should be for the complete work including supply and fixing with all materials and should be for all heights and depths, lifts and leads, lengths and widths involved in the work. Any cement slurry added over base surface (or) for continuation of concreting, for better bond, is added to have been in-built in the item (unless otherwise explicitly stated) and nothing extra shall be payable and no extra cement considered in consumption on this account. Rate for all items, in which use of cement is involved, shall include charges for curing.

The contractor when called for by the Department should furnish detailed rate analysis in support of the rates quoted by him against each item of the tender. The Department reserves the right to utilize the analysis thus supplied in settling the rate of any deviations or claims arising in this contract.
6. **Claims against the contractor:** Whenever any claim against the contractor for the payment of a sum or money arises out of or under the contract, Department shall be entitled to recover such sum by appropriating in part or whole, the security deposit of the contractor and to sell any Government promissory notes etc. forming the whole or part of such security. In the event of the security deposit having been taken from the contractor, the balance or the total sum recoverable, as the case may be, shall be deducted from any sum then due or which at any time thereafter may become due from the contractor, under this or any other contract with the Department. Should this sum be not sufficient to cover the full amount recoverable, the contractor shall pay the Department, on demand the balance remaining due.

Department shall have the right to cause an audit and technical examination of the work and the final bill of the contractor including all supporting vouchers, abstracts etc. to be made after payment of the final bill and if as a result of the due audit and technical examination any sum is found to have been over paid in respect of any work done by the contractor under the contract or any work claimed by him to have been done under the contract and found not have been executed, the contractor shall be liable to refund the amount of the over payment and it shall be lawful for the Department to recover the same from him in the manner prescribed above or in any other manner legally permissible and if it is found that the contractor was paid less than what was due to him under the contract in respect of any work **Urgent repairs:** If by reason of any accident or failure or other event occurring to or in connection with the work or any part thereof either during the period of maintenance, any remedial or other work or repair shall in the opinion of the Engineer-in-Charge be urgently necessary for security and the contractor is unable or unwilling, at once, to do such work or repair, the Engineer-in-Charge may be his own or other workmen do such work or repair as he may consider necessary. If the work or repair so done which in the opinion of the Engineer-in-Charge, the contractor was liable to do at his own expenses under the contract and all cost and charges properly incurred by the Engineer-in-Charge in so doing shall on demand be paid by the contractor or may be deducted from any sum due or which may become due to the contractor provided always that the Engineer-in-Charge shall soon after the occurrence of any such emergency as may be reasonable, practicable, notify the contractor thereof in writing.

7. **Pandemic Situation:** If a Lock down or anything as such announced by Govt of India/State Govt due to pandemic condition like Covid 19 or any other and the work remain suspended, nothing extra shall be paid to contractor for any losses in this regard.
8. **Medical Fitness of staff/ labour:** Staff/ Labour to be engaged in work should have medical fitness certificate if required by the department. The contractor will also follow the guideline issued by Govt of India/State Govt during any pandemic and will follow the safety norms and be responsible for the safety of labours to be engaged in the work. No claim for any causality in this regard will be entertained.
9. **Security regulations:** The contractors have to follow strictly the regulations of the Department at the work site regarding entry of personnel, material etc. and any other regulation that might be enforced from time to time. All materials and articles brought by the contractor to the work site shall have to be declared at the security gate. Similarly, no materials shall be taken out from the Departmental premises without proper gate pass, which will be issued by the Engineer-in-Charge to the contractor on written request. It is to be noted that loading of contractor's materials in vehicles and trucks shall be done in the presence of Departmental personnel.

For working on Sundays, Holidays and late hours, even though permission will be accorded by the Engineer-in-Charge, the contractor will have to make application to the Security Department also and keep them informed well in advance. The contractor, his agents, representatives, workmen etc. and his materials, carts, trucks or other means of transport etc. will be allowed to enter through and leave from such point of entry/exit at such times, the authorities in-charge of the area, at their sole discretion, may permit. The contractor, his agents and representatives are required to be in possession of the individual identity / muster cards or passes. The muster cards or passes are examined by the security staff at the time entry / exit inside the departmental area.

The contractor, his agents, representatives, workmen shall strictly observe the orders pertaining to prevailing fire precautions. In addition to the above, other security regulations as may be imposed by the Security authorities / Engineer-in- Charge shall be complied with / observed by the contractor and his workmen, in addition to the above. Any breach of above security regulations and rules in force from time to time will be viewed seriously. No claim whatsoever will be entertained by the Department on account of the observation of the Security regulations.
10. The contractor shall arrange to provide the service on Saturday, Sunday and other holidays in case of **Emergency** as required by Engineer in charge, failing which penal recovery shall be made, decision of Engineer in charge in this regard will be final and binding to the contractor.
11. All breakdown calls (complaints received during normal working hours) should be attended to, at the shortest possible time. **TIME IS THE ESSENCE OF THE CONTRACT.**
12. The contractor shall provide a a valid **ID card** to the workers issued by the contractor and signed by the HBCSE representative, showing name of the contractor with address and telephone number on ID card as approved by the Engineer in charge. **All the workers must wear the same while on duty.**
13. Applicable penalty for Default- The penalty amount per complaint will be as follow:
  - I) Complaints logged up on any day shall be attended on the same day. If any complaint is not attended within the stipulated time period (24 hours), appropriate penalty @ Rs. 200/- per complaint per day will be deducted from the AMC charges.

- II) If any defect is noticed or any complaint pending during the contract period, the levy of compensation for any dislocation of work due to delayed rectification or any other reason, will be decided by the competent authority of this office to enforce penalty claim from the AMC Service provider.
- III) The spare materials / spare parts of units used for replacement of old/ damaged parts must be of standard approved make (Genuine spare parts) only by the EIC. The material brought on site as a spare for replacement should be used post approval of EIC/ Supervisor only. If any material used and found to be of inferior quality at any point of contract period or of non-approved, make & model should be replaced with the new approved spare by the contractor at its own cost. Otherwise the same will be replaced by HBCSE and the cost for the same will be deducted as a penalty from bills.
- IV) Any delay beyond 02 days in rectifying all complaints at S.No. I, II repairing of the equipment will be repaired from the market by HBCSE and the actual cost of the same shall be recovered from the payable amount of AMC in addition to the misc. expenses to be incurred while repairing & penalties as mentioned in I, II.
- V) In extreme cases, the action of forfeiture of security money/pending bill/blacklisting of the firm can be resorted to at the discretion of the competent authority in case of failure by the contractor to rectify the complaints within the specified time.
- VI) Any damage resulting to the system on account of negligence or malpractice shall be made good by the contractor. Nothing extra will be paid for such work.
- VII) The contractor is sole responsible for the safety of his workers working on site at any heights. The contractor should make arrangements for the safety of the workers and take all measures to make accident free work. Proper safety accessories such as safety belts, helmets of standard make and IS marked should be provided to the workers while working at heights and at stringent locations.
- VIII) The contractor shall arrange to render efficient service as outlined in this specification. However, in case the contractor fails to maintain the service to the satisfaction of the Engineer- in – charge of the department and any expenditure incurred therein for alternative arrangements by the Engineer-in-charge shall be recovered from the contractor.
- IX) At the time of acceptance of the tender, the contractor shall furnish the details of staff members along with contact details to HBCSE who will look after maintenance work of Telecom Systems.
14. The contractor or his representative should not remove, disturb, and dislocate the existing equipment and its parts from its positions until and unless it is authorized by the Engineer-in – Charge. The entire installation should be intact at any time of inspection as was handed over to him at the time of initial taking over of its maintenance and operation. Care shall also be taken not to damage installation by improper handling.
15. The material requires replacement shall be of same quality/manufacturer and specifications.
16. The replacement of Telephone, which are under warranty/guarantee will be replaced by the AMC provider. HBCSE will provide only invoices and other expenses will be borne by the AMC provider.
17. All the technicians and helpers posted on duty shall sign the attendance prescribed for the purpose. Any absence/default in this regard would involve proportionate deduction of AMC charges payable to the service provider. Repeated absence/default in this regard shall lead to termination of contract.
18. All break-down calls shall be attended to immediately and on the same day. Breakdown calls that could not be attended to on the same day for exceptional reasons shall be attended to on the next day without fail.
19. To take the Technician AMC related materials out of the campus for repair/ replacement it is the responsibility of the contractor to take prior approval and request for a valid **GATE PASS** for the parts of machine or any such material.
20. The Service Provider is responsible for the payment of Minimum Wages (under Central Act) to the personnel deployed by it. The Service Provider is also responsible for compliance of the provisions of all the statutes applicable in its case.

**21. Cancellation of Contract** - In cases of poor workmanship and non-compliance of tender/agreement or services provided by the contractor are not found to be satisfactory, the contract shall be terminated by the department by giving **30 days' notice** even before the expiry of contract period and shall be forfeited the security deposit without assigning any reason what so ever. No further justifications in this regard will be entertained by HBCSE. The decision of Engineer-In-Charge on behalf of Centre Director HBCSE will be final and binding to the contractor.

**22.** No waste material shall be left over during the repair works under each item on any day.

**23.** HBCSE will not provide any space at site for worker hutments.

**24.** Contractor s workman should follow the COVID-19 related all the protocol declared by Ministry of Health/ State Government and Local Municipal corporation from time to time.



ANNEXURE I

**APPLICATION FORM**  
**(On Company's Letterhead)**

Date: \_\_\_\_\_

To,  
The Centre Director,  
Homi Bhabha Centre for Science Education, TIFR, V. N. Purav Road Mankhurd, Mumbai – 400088.

Sir,

1. Being duly authorized to represent and act on behalf of .....  
(hereinafter referred to as “the Applicant”) and having reviewed and fully understood all the pre-qualification information provided, the undersigned hereby applies to be pre-qualified by yourselves as a tenderer for award of work(s) for ‘**Annual Maintenance Contract (Non-Comprehensive) for Telephone systems installed at HBCSE-TIFR for the year 2024-25**’ as per specification attached.

2. Attached to this letter are copies or original documents defining:

- (a) the applicant’s legal status
- (b) the principal place of business
- (c) the place of incorporation (for applicants who are corporations) or the place of registration and thenationality of the owners (for applicants who are partnerships or individually owned firms)
- (d) Annexure no. II to IX

3. Your department and its authorized representatives are hereby authorized to conduct any inquiries or investigations to verify the statements, documents and information submitted in connection with this application, and to seek clarification from our bankers and clients regarding any financial and technical aspects. This letter of application will also serve as authorization to any individual or authorized representative or any institution referred to in the supporting information, to provide such information deemed necessary and requested by you to verify statements and information provided in this application, or with regard to the resources, experience, and competence of the Applicant.

4. Your department and its authorized representatives may contact the following persons for further information on general, personnel, technical and financial enquiries.

Details	Contact 1	Contact 2
Name		
Contact No.		
E-mail		

5. This application is made with the full understanding that:

- (a) Bids submitted by applicants will be subject to verification of all information submitted at the time of bidding
- (b) I have checked all terms & Conditions and all the clauses included in this contract document, I accept to abide and follow to conditions. I also understand that failing to satisfy the above the contract may lead to the cancellation of this contract and forfeiture of the Performance Guarantee with Security Deposit.
- (c) Your department reserves the right to:
  - i. Amend the scope and value of the contract / bid under this project; in such event, bids will only be called from pre-qualified bidders who meet the revised requirements; and
  - ii. Reject or accept any application, cancel the pre-qualification process, and reject all applications without assigning reasons or incurring any liability thereof; and
- (d) Your department shall not be liable for any such actions and shall be under no obligation to inform the applicant.

6. The undersigned declares that statements made and the information provided in the duly completed application are true and correct in every detail.

Signed and sealed, Name .....

For and on behalf of .....

## ANNEXURE - II

**CONTRACTOR DETAILS****(If any details are not relevant the bidder can write N.A. in front)**

Sr.No	Description	Details
1.	Name of tendering company/ firm	
2.	Name of directors	
A	Office Address	
B	Telephone no.	
C	E-mail address	
4.	Bank details	
A	Bank name & address:	
B	Account type:	
C	Account no:	
D	IFSC code:	
E	Email address:	
5.	Registration details :	
A	PAN NO. (attach copy of <b>proof</b> )	
B	GST REGISTRATION NO.(attach copy of <b>proof</b> )	
C	E.P.F. REGISTRATION NO.(attach copy of <b>proof</b> )	
D	E.S.I. REGISTRATION NO. –(attach copy of <b>proof</b> )	
6.	The Bidder should have the Registered /Branch Office in Mumbai/ Navi Mumbai/ Thane/ other nearby areas. (attach copy of <b>proof</b> )	
7	The Bidder should be a company registered under the Companies Act, 2013 (attach copy of <b>proof</b> )	
8	Bidder should provide copy of the License under Contract Labour (Regulation and Abolition) Act. (attach copy of <b>proof</b> )	
9	The Bidder should possess valid ISO - 9001 certification. Copy of certificate has to be attached with the Technical Bid. (attach copy of <b>proof</b> )	
10	Valid Contractor License No. issued by TRAI or Govt. of Maharashtra or any other competent authority	



**ANNEXURE – III**

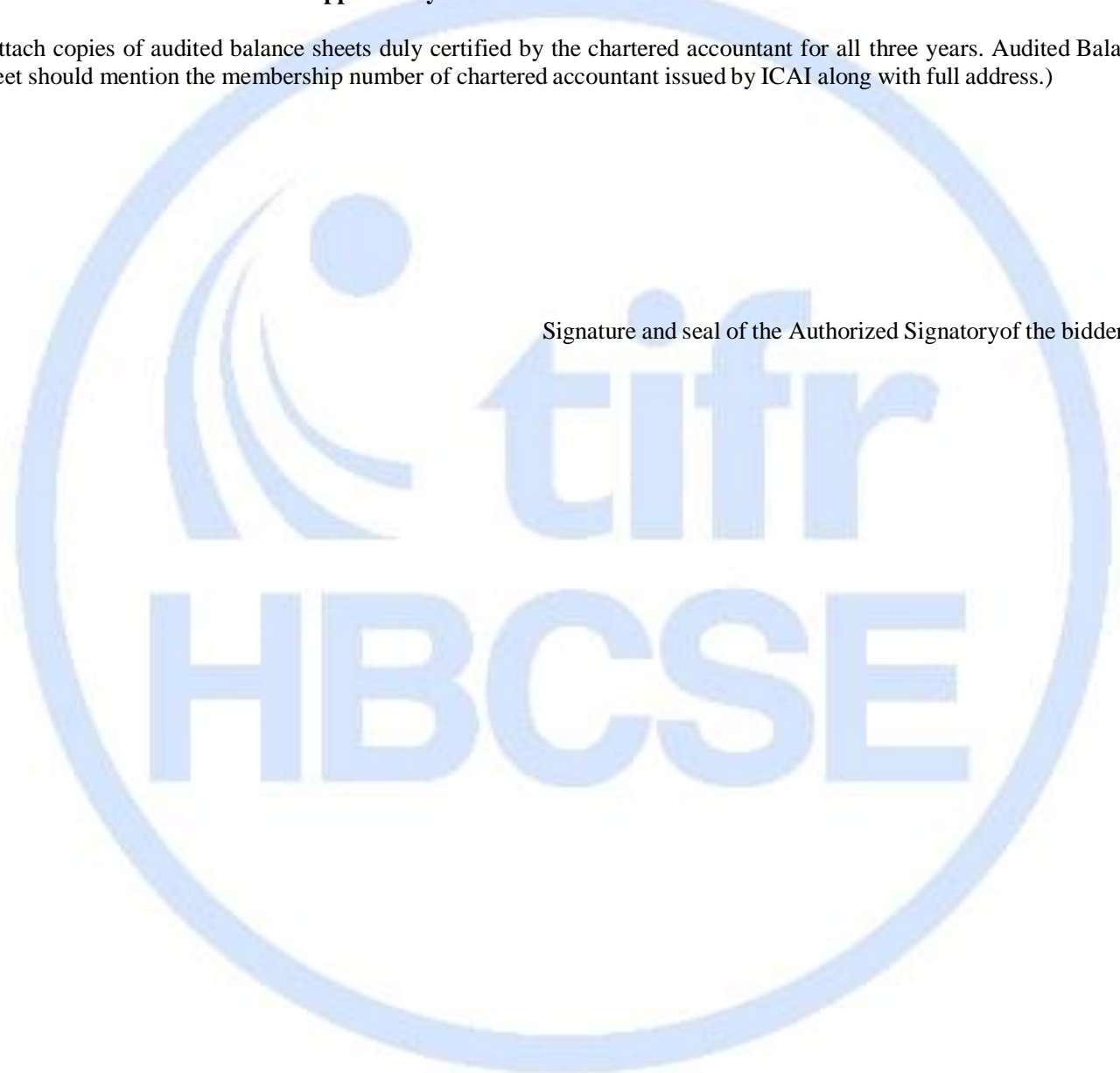
**FINANCIAL CAPABILITIES**

<b>Financial Year</b>	<b>Annual Turn Over in Indian Rupees (or equivalent to Indian Rupees) as per Audited Balance Sheet</b>
<b>2021-2022</b>	Rs.
<b>2022-2023</b>	Rs.
<b>2023-2024</b>	Rs.

**NOTE: The above data is to be supported by audited balance sheets and to be submitted with tender documents.**

(Attach copies of audited balance sheets duly certified by the chartered accountant for all three years. Audited Balance sheet should mention the membership number of chartered accountant issued by ICAI along with full address.)

Signature and seal of the Authorized Signatory of the bidder



**ANNEXURE –IV**

**EXPERIENCE OF COMPLETION OF PROJECTS OF SIMILAR NATURE & COMPLEXITY**

(During last **Five** years ending last day of month previous to the one in which applications are invited)

<b>Sl. No.</b>	<b>Name of work / project and location</b>	<b>Owner or sponsoring organization</b>	<b>Cost of Work in Lakhs</b>	<b>Date of commencement as per contract</b>	<b>Date of completion</b>	<b>Name and address/ telephone number of officer to whom reference may be made</b>	<b>Remarks</b>

**NOTE:** Please attach supporting documents (completion certificates along with order copies) for the above information.

Signature and seal of the Authorized Signatory of the bidder

ANNEXURE - V

**LITIGATION DETAILS (COURT CASES/ARBITRATION)**

Year	Name of the work	Name of the Client, with Address	Title of the court Case/Arbitration	Detail of the Court/ Arbitrator	Status Pending/ Decided	Disputed Amount (Current Value, the equivalent) in case of Court Cases/arbitration	Actual Awarded Amount (Rs) in decided Court Cases/arbitration

Signature and seal of Authorized Signatory of bidder

ANNEXURE - VI

LIST OF WORKS IN HAND

Name of work	Name & address of the establishment under whom the work is being executed	Value of the work in Lakhs	Completion time as per the contract	Position of the works in progress	Remarks
1	2	3	4	5	6

Signature and seal of Authorized Signatory of bidder

**ANNEXURE –VII**

**CERTIFICATE FOR SITE INSPECTION**  
**(To be submitted on Company's Letter Head)**

Certified that we.....(Name of bidder) from M/s.....(name of Bidder firm) have visited the site on dated ..... and assessed the nature and amount of work involved before submitting our offer. We will be able to complete the works within the stipulated time and also certified that we will be able to supply the material/executing the work as per specification to suit the site conditions.

Signature of bidder with Seal &Date



ANNEXURE-VIII

**FORM OF AGREEMENT**

(To be submitted after issue of WO on Rs.100 Stamp paper)

This Agreement is made on the \_\_\_\_\_ day of \_\_\_\_\_ 2024 between Tata Institute Of Fundamental Research (HBCSE-TIFR), Mumbai for the entering into work(s) for **‘Annual Maintenance Contract (Non-Comprehensive) for Telephone Systems installed at Homi Bhabha Centre for Science Education (HBCSE), V. N. Purav Marg, Mankhurd, Mumbai - 400088, Maharashtra, India’** as per the document (hereinafter called "The Employer") who enters into this Agreement of the one part and M/s \_\_\_\_\_ (herein after called "The Contractor") of the other part.

Whereas the Employer is desirous that certain works should be executed by the Contractor, viz. \_\_\_\_\_ ("the Works") and has accepted a Bid by the Contractor for the execution and completion of the works and the remedying of any defects therein.

Now this Agreement witnessed as follows:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract hereinafter referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:
  - (a) The Letter of Award;
  - (b) The said Bid;
  - (c) The General and Special Conditions of Contract;
  - (d) Prequalification document
  - (e) Instructions to Bidders and Specific Conditions of Contract;
  - (f) The Specification;
  - (g) Scope of Work
  - (h) The Price Bid
  - (i) Annexures
  - (j) Any other relevant documents referred to in this Agreement or in the aforementioned documents
3. In consideration of the payments to be made by the Employer to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the Employer to execute and complete the Works and remedy any defects therein in conformity in all respects with the provisions of this work.
4. The Employer hereby covenants to pay the Contractor in consideration of the execution and completion of the Works and the remedying of defects therein the Contract Price or only such other sums as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

In Witness whereof the parties hereto have caused this Agreement to be executed the day and year first before written. Signed, Sealed, and Delivered by the Said.

Binding Signature for and on behalf of HBCSE-TIFR-Mumbai

Binding Signature of Contractor \_\_\_\_\_

In the presence of  
Witness (1):

(Name & Signature)

Witness (2):

(Name & Signature)

ANNEXURE -IX

**PROFORMA FOR PERFORMANCE BANK GURANTEE**

(On a stamp paper of appropriate value from any Nationalized Bank or Scheduled Bank)  
(To be submitted after issue of WO)

- In consideration of the TATA INSTITUTE OF FUNDAMENTAL RESEARCH (hereinafter called "The HBCSE-TIFR") having agreed under the terms and conditions of Work Order No. ....  
Dated..... made between HBCSE-TIFR and M/s .....(hereinafter called "the said Contractor{s}") for the work .....  
(hereinafter called "the said Work Order") having agreed to production of an irrevocable bank Guarantee for Rs..... (Rupees ..... only), as a security / guarantee from the contractor(s) for compliance of his obligations in accordance with the terms and conditions in the said Work Order, we..... (Indicate the name of the Bank) (hereinafter referred to as "the Bank") hereby undertake to pay to the HBCSE -TIFR an amount not exceeding Rs. .... (Rupees ..... only) on demand by the HBCSE-TIFR.
- We..... (indicate the name of Bank) do hereby undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from the HBCSE-TIFR stating that the amount claimed is required to meet the recoveries due or likely to be due from the said Contractor(s). Any such demand made on the bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs..... (Rupees ..... only).
- We, the said bank, further undertake to pay to the HBCSE-TIFR any money so demanded notwithstanding any dispute or disputes raised by the Contractor(s) in any suit or proceeding pending before any Court or Tribunal relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under this bond shall be a valid discharge of our liability for payment thereunder and the Contractor(s) shall have no claim against us for making such payment.
- We..... (indicate the name of Bank) further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Work Order and that it shall continue to be enforceable till all the dues of the HBCSE-TIFR under or by virtue of the Work order have been fully paid and its claims satisfied or discharged or Purchase Officer on behalf of the HBCSE-TIFR certifies that the terms and conditions of the said Work Order have been fully and properly carried out by the said Contractor(s) and accordingly discharges this guarantee.
- We ..... (indicate the name of Bank) further agree with the HBCSE-TIFR that the HBCSE-TIFR shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Work Order or to extend time of performance by the said Contractor(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the HBCSE-TIFR against the said Contractor(s) and to forbear or enforce any of the terms and conditions relating to the said Work Order and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Contractor(s) or for any forbearance, act of omission on the part of the HBCSE-TIFR or any indulgence by the HBCSE-TIFR to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.
- This guarantee will not be discharged due to the change in the constitution of the Bank or the Contractor(s).
- We, ..... (indicate the name of Bank) lastly undertake not to revoke this guarantee except with the previous consent of the HBCSE-TIFR in writing.
- This guarantee shall be valid up to....., unless extended on demand by HBCSE-TIFR. Notwithstanding anything mentioned above, our liability against this guarantee is restricted to Rs. .... (Rupees ..... only) and unless a claim in writing is lodged with us within six months of the date of expiry or the extended date of expiry of this guarantee, all our liability under this guarantee shall stand discharged.

*Signed and sealed*

Dated the ..... day of .....2024 for ..... (indicate the name of Bank)

\* \* (Note: The Letter of Intent shall form part of the Agreement)

### SCOPE OF AMC WORK

The scope and nature of services to be provided by the contractor shall include scheduled maintenance and services of Telephone network, along with replacement of defective devices, fixtures, spare parts etc., if required during the contract period.

The rate quoted for services shall include the charges for deputing manpower i.e. One Skilled Technician/ Engineer and One Helper/ Assistant (as per clause No.18 of Special Conditions of Contract) Weekly (Monday to Sunday) Once and as per requirement of EIC with respect to the complaints and requests received from the users at no extra cost. Including a routine maintenance service, without compromising with the requirement of the Centre.

The HBCSE has around 4.34 Acres of campus area including Main Building with Canteen & dining area, NIUS facility building with NIUS hostel having own Indoor Sports Centre, Olympiad facility & Olympiad Guest House with in-house Gymnasium facility for staff members, students and research scholars. Where we have around 300 nos. of Telephone lines.

#### **The Scope of works include [but not restricted to] the following-**

HBCSE has a requirement of well-maintained and organised Telephone network for proper and smooth communication, continuously without any hinderance. Hence, Timely Maintenance is the essence of this contract. All efforts are to be made with up-to-date maintenance in achieving this, by using pro-active maintenance techniques at times, and, by strictly adhering to preventive maintenance practices and schedules. Contractors shall engage and deploy experienced technical staff who has experience in trouble shooting to meet this kind of requirements. So engaged technicians shall have ability to resolve/ trouble shoot and rectify the telephone complaints with complete Technicalities.

Before submitting the quotations for the above jobs, parties may visit and inspect the present internal cabling, Internal Phones functioning in all buildings of HBCSE campus on any working day between 09.00 AM to 5.00 PM.

#### **The detailed scope of work is as follows:**

1. Mandatory Visit by one of your skilled Technician/ Engineer, once in every week (Monday to Friday). During that visit, your Technician/ Engineer shall stay on the site, until he resolves all the complaints registered by that time.
2. However, your Technician/ Engineer shall attend the emergency complaints, based on the priority, on any day, as assigned by us to your office from time to time at no extra cost.
3. There will be no limit for no. of visits or no. of complaints.
4. Maximum turn-around time for your technician/ engineer to visit the site should be less than 24hrs.
5. This maintenance contract shall cover proactive, preventive and breakdown MAINTENANCE of hardware & software support for all types of telephone equipment installed at HBCSE.
6. Repairing & Maintenance of telephone lines includes multi pair cable, krones, phones and up to I/O sockets. Maintenance also includes line extension, shifting, and new wiring (Cable charges will be paid separately) etc.
7. Your technician/ engineer has to bring the necessary testing and troubleshooting tools for maintenance works at HBCSE.
8. Telephone cable maintenance include maintenance of optical/PRI telephone lines, around 300 extensions, 600 pair MDF's and around 200/100/50 pair Distribution boxes/ pillar Boxes.
9. Any additional (except as listed in Annexure -B) material/ consumables/ cables required to resolve the faults would be covered under vendor scope.
10. Your technician/ engineer should coordinate with MTNL/Telecom partner to register and rectify MTNL/Telecom line complaints, Optic fibre cable (OFC) and Underground cable maintenance works.
11. Your technician/ engineer should submit the service report for his every visit, based on the service reports, attendance and your performance, quarterly payment might be release for the above maintenance works.
12. Your deputed technician/ engineer should sign in the attendance register kept at the security on every visit.



13. The contractor will keep necessary spares as per requirement in working condition as stand-by at HBCSE campus to achieve the agreed uptime at the client's end. Any increase in downtime due to the non-availability of spares shall be the sole responsibility of the contractor and HBCSE holds the right to take appropriate penalty action thereof.
  - a. On site response time – within 4hrs.
  - b. Complaint resolve time – within 24hrs.
14. The entire inventory kept at the institute by the contractor must be of reputed standard approved make. No unbranded hardware or pirated software should be kept and forwarded by the contractor.
15. The contractor shall carry out preventive maintenance in each quarter of the year for each system with the prior appointment with the user. The contractor's Service Engineer shall check the system by running diagnostics to ensure that all the units are working satisfactorily. The contractor will also do the internal and external cleaning of the system during this preventive maintenance. Preferably, the contractor will plan a preventive maintenance schedule for each section and inform the Engineer in-charge, well in advance.
16. The contractor shall have to provide the services of an additional Engineer as and when required to resolve the faults as per the timeframe mentioned in this document.
17. Shifting of telephones should be done with all the additional accessories at no extra cost.
18. If due to any demand institute installs a new connection at any location on the campus, the Contractor should bring it to operating condition by making necessary changes in the existing system at no extra cost.
19. Contractor must do liaison work with an external agency such as MTNL, Coral, etc. on behalf of the institute if required.

**The overall scope of Telephone AMC work includes -**

1. Checking and repairing of all telephone instruments and telephone lines.
2. Maintenance of entire cabling network of telephone system installed in HBCSE.
3. Repairing of Rosset Boxes, I/O Boxes and keep the same in working orders.
4. Checking of all Distribution extension lines and keep the same in working order.
5. Checking of all extension lines & D.B. Frame and keep the same in working orders.
6. Regular visit to HBCSE for proper running of Maintenance of entire cabling.
7. Any complaint should be required to attend immediately without loss of time and the line should be **operational within 4 hrs.**
8. The awardee party will not open/ alter/ modify/ change/ temper etc. with the cabling connected with the TELEPHONE System of M/s Panasonic, Beutel or equivalent without the prior approval of the EIC HBCSE.
9. Periodical inspection and maintenance of
  - i) Intercom telephone wiring repairing and lay front telephone to various sections of HBCSE.
  - ii) All telephone instruments.
  - iii) Attending faults and its rectifications.
10. Maintaining list of users and numbers allotment, shifting of the existing extensions from one place to another as and when required.
11. **During repairing period, faulty telephone instruments shall be replaced with another instrument (To be supplied by the vendor) on temporary basis.**
12. Maintaining port name plate details.
13. Maintenance of telephone MDFs inside HBCSE Campus with cable dressing, labelling and documentation.
14. Keeping record of telephone instruments installed at the user-end such as phone model, replacement, batteries changed, parallel connections, etc.
15. In case of absence of technicians, the vendor shall make arrangements to deploy alternate resources at the site. If not deployed, proportionate penalty will be levied and the same will be deducted from the AMC payment.
16. The complaints lodged by the telecom users/ officials for the mentioned services shall be recorded in the Complaints register.
17. Upon receiving the complaint and entering the complaint register, the technicians shall analyze the call. If local issue, they shall attend to the fault and rectify in the order of priority and sequentially. In case of faults reported by Top Executives, they shall be attended immediately. If the fault is due to MTNL issue, they shall book the fault with MTNL. The technicians shall follow up with MTNL technicians and resolve the faults promptly.
18. The bidder shall provide (at their own cost) and equipment's the on-site technicians with necessary telecom tools and testing devices such as cable crimping tools, krone tools, tone testers, etc. for attending to the telephone faults.

19. Bidder shall be responsible for selection and deployment of trained on-site staff, payment of wages, insurance and social benefits to the staff as per statutory requirements and will also be responsible for their safety and health.
20. **The selected vendor shall deploy qualified and skilled technicians for carrying out the scope of work.**
21. The works mentioned in the Scope of Work above are indicative and may not be exhaustive. The nature of these works may not be of everyday requirement, i.e., normally these works are as and when requisitioned in nature and not a continuous process.
22. Maintenance of system with proper cable laying, trace out of telephone lines and prepare drawings and maintain the records. If any line changes maintain in records.
23. Awardee party should check the telephone line/instrument if noise level of instrument is less party should be repaired the system.

**Special Conditions:**

1. All works to be carried out in accordance with relevant Indian Standards.
2. For carrying out above job the contractor has to make his own arrangements for tools, tackles and testing equipment, measuring meters, safety and protective devices for carrying out the work.
3. Contractors should deploy technical staff having experience in handling such sites and have ability to rectify the issues at the earliest with any material required.
4. As the work involved is quite specialized and continuous monitoring is required, absenteeism of the contractor's employees will not be tolerated. **The EIC is authorized to make penal deductions in the bills for the absenteeism and non-compliance of the work.** The contractor will ensure proper supervision all the time. In case of deficiency penalty will be imposed.
5. All the labours and expertise are included in the scope of work. No extra payment will be made for carrying out wiring work, routine breakdown and preventive maintenances.
6. It is presumed that contractor will deploy skilled manpower as required.
7. **All the breakdown calls should be attended immediately, in case frequency / work demands more manpower, Contractor will arrange additional manpower so as not to disturb the research activities at no extra cost.**
8. It is fully contractor's responsibility to deploy qualified Technician license holder & helper with relevant Qualifications, License with hands on experience (Minimum 3 to 4 Years) to handle Telecom network etc. Equipment's specified in the scope of work. They should be well conversant with Indian Standard.
9. Contractor will ensure consistency of work and work force, correct trouble shooting, good workmen ship follow all safety procedures and will make all necessary efforts to maintain healthy environments and reliable services.
10. It is purely contractor's responsibility to get his staff acquainted with the site condition, operation and maintenance procedure, Equipment detail, Safety devices, Scope of work etc.
11. Contractor shall depute adequate number of staff to carry out routine work wiring work, addition project work, attending break call, preventive and breakdown maintenance so as not disturb research activity.
12. Contractor will ensure that the deployed staff should have basic qualification and capable of handling work as stipulated in scope of work. In case of delay, repetition of work, noncompliance, inadequate staff etc. Penalty will be imposed as per the penalty clause mentioned in terms and condition.
13. Minimum wage of the staff should not be less than minimum Wage Act applicable to the respective category/experience.
14. Contractor will submit the details of minimum wages as per Minimum Wage Act. As applicable to the respective category/Experience at the time of submission of Tender bid.
15. Contractor will submit their detailed scheme to carry out above work along with the tender. In case of error in typing, report of different figures, only stringent condition will apply.
16. In case awardee party does not turn up for maintenance of cabling etc. HBCSE will have the right to get the job done from other party and contract firm shall bear the cost of additional repairs.

**Annexure 'A'**  
(To be submitted on Company's Letterhead)

**List of equipment's.**

Following is the list of equipment currently working in Homi Bhabha Centre for science education having following configuration.

- a) Anlog phones : 100 Nos.
- b) Digital phones : 35 No.s
- c) Extension lines : 300 Nos.
- c) Hot line phones : 06 Nos.

HBCSE also invite the rates for the following items for day to day requirement of maintenance and shifting of Internal Telephone etc. as under:

<b>Schedule Rates of Items for Telephone AMC (Non-comprehensive) for year 2024-25</b>			
Sl. No.	Description of Items	Unit	Rate (in Rs.)
1	Annual maintenance contract of (non-comprehensive) for whole Telephone system including 100 Analog instruments repair/replace and 300 Extension lines.	<b>Lump Sum</b>	
		<b>Total</b>	
		<b>GST 18%</b>	
		<b>Grand Total</b>	

**Amount (in words) – Rupees** \_\_\_\_\_  
\_\_\_\_\_ **only.**

**Seal & Signature of the Bidder**

**Annexure – B**

**Bills of Quantities (Item rate Contract)**

<b>Sr. No.</b>	<b>Description of Items</b>	<b>Unit</b>	<b>Rate (Rs.)</b>
1.	Supply, installation, and testing of Wall mounted type, IP 44 rated Mild Steel Main Distribution (MDF) indoor type, back mounted frame with <b>copper krone module</b> with proper connections on both ends including drilling of holes, misc. material, tools, accessories & labour etc. complete as per instructions and directions of EIC. <b>Make: Legrand/Havells or approved equivalent</b>		
a	Suitable for 10 pair	Each	
b	Suitable for 20 pair	Each	
c	Suitable for 50 pair	Each	
d	Suitable for 100 pair	Each	
e	Suitable for 100 pair	Each	
f	Suitable for 200 pair	Each	
g	Suitable for 500 pair	Each	
h	Suitable for 1000 pair	Each	
2.	Supplying & laying of 0.5 sq.mm thick Telephone Cable <b>electrolytic copper</b> conductor PE insulation twisted in two pairs, & wrapped with FRLSH PVC tape & sheathed with FRLSH PVC or HFFR outer Jacket suitable for telephone wiring & confirming to C-DOT erected in existing casing capping or standard approved make PVC (hard or flexible) conduits / casing capping at any heights with proper connections on both ends including drilling of holes, fixing of glands misc. material, tools, accessories & labour etc. complete as per instructions and directions of EIC. <b>Make: Delton/ Havells/Polycab or standard approved equivalent.</b>		
a.	Unarmoured 2 Pair cable	Per meter	
b.	Unarmoured 4 Pair cable	Per meter	
c.	Unarmoured 6 Pair cable	Per meter	
d.	Unarmoured 8 Pair cable	Per meter	
e.	Unarmoured 10 Pair cable	Per meter	
f.	Unarmoured 12 Pair cable	Per meter	
g.	Armoured [Jelly Filled] 10 Pairs	Per meter	
h.	Armoured [Jelly Filled] 20 Pairs	Per meter	
i.	Armoured [Jelly Filled] 50 Pairs	Per meter	
j.	Armoured [Jelly Filled] 100 Pairs	Per meter	
k.	Armoured [Jelly Filled] 200 Pairs	Per meter	
3.	Supplying & fixing of push button type basic telephone instrument without display. <b>Make: Panasonic or approved equivalent.</b>	Each	
4.	Supplying & fixing of push button type telephone instrument having speaker phone Caller ID & hands-free dialing system & 30 memories with display system. <b>Make: Panasonic or approved equivalent.</b>	Each	
5.	Supplying & fixing Single line make push button type Cordless telephone instrument. With Led type display. <b>Make: Panasonic or approved equivalent.</b>	Each	
6.	Supplying & fixing Corded landline phone with caller ID , hands free speaker , Auto redial with 20 redial memory,20 one touch and 10 speed dialer phone. <b>Make: Panasonic or approved equivalent.</b>	Each	

7.	Supply and fixing of NEW PVC casing capping Patti duly fixed with Stainless Steel screws and fixed firm on the wall/gypsum board partition at desirable height and location including transportation, cutting, drilling, tools of standard approved make as per direction of EIC. <b>Note:</b> The breaking work in walls for accessing the concealed conduits will be paid separately. <b>Make: Precision / Press fit or approved equivalent.</b>		
a.	12 mm	Per meter	
b.	20 mm	Per meter	
c.	25 mm	Per meter	
d.	36 mm	Per meter	
8.	Supply and fixing of DLP adaptable PVC trunking system with tools, accessories & labour etc. complete as per instructions and directions of EIC. <b>Make: Legrand/ Precision / Press fit or approved equivalent</b>		
a.	50 X 50 mm	Per meter	
b.	50 X 100 mm	Per meter	
9.	Providing following type of Modular Type Accessories mounted with pvc / metallic box, single mounting base frame covered with textured / metallic front plate, modules erected with necessary connection. desirable height and location including cutting, drilling, tools of standard approved make as per direction of EIC. <b>Make: Legrand or approved equivalent.</b>		
a.	One Pin/RJ-11 Telephone Socket[A] For One Gang. Cat.III	Each	
b.	One Pin/RJ-45 Telephone Socket	Each	
c.	Two Pin/RJ-11 Telephone Socket[A] For One Gang. Cat.III	Each	
d.	Two Pin/RJ-45 Telephone Socket		
e.	Supply and fixing one port of I/O Cat5 with Face plate	Each	
f.	Supply and fixing Two port of I/O Cat5 with Face plate	Each	
10.	Supplying and erecting the following telephone accessories as per the requirement		
a.	Line cord wire (standard size)	Each	
b.	Coil Cord (Plan/Buzzer Phone)	Each	
c.	Rosette (Socket) Box Single line	Each	
d.	Rosette (Socket) Box Double line	Each	
e.	Hand set	Each	
f.	RJ 11 Connector	Each	
g.	RJ11 socket outlet with shutter.	Each	
h.	Telephone jack	Each	
11.	Providing & connection of copper jumper wire supply.	Per meter	

**Note: 1-** Above items rate should be inclusive of all taxes.

**Note: 2-** The above AMC is for 01 years. However, the bidder shall quote item wise rate in BOQ and the payment shall be made on actual measurement basis as per site requirement. In case the AMC is further extended beyond 01 years the rates for the items in Annexure B will be finalized considering the price escalation and market rates with mutual understanding between HBCSE and the vendor. If the rates finalized by HBCSE are not acceptable to the vendor at that time, the tender may be cancelled fully.

**Note: 3-** The spare materials / spare parts used / new installations of units for replacement of old/ damaged parts/ unit must be of standard approved make (**Genuine spare parts- as specified in 'list of approved material makes'**) only by the EIC. The material brought on site as a spare for replacement should be used post approval of EIC/ Supervisor only. If any material used and found to be of inferior quality at any point of contract period or of non-approved, make & model should be replaced with the new approved spare by the contractor at its own cost. Otherwise, the same will be replaced by HBCSE and the cost for the same will be deducted as a penalty from bills.

**Seal & Signature of the Bidder**

Seal and Signature of the Bidder

### List of Approved Makes

S.N.	Name of Item	Approved Make
1.	Push button type telephone instrument	Beetel / Panasonic/ Sony/Bpl or standard approved equivalent
2.	Cordless telephone instrument	Beetel / Panasonic/ Sony/Bpl or standard approved equivalent
3.	Caller ID type telephone instrument	Beetel / Panasonic/ Sony/Bpl or standard approved equivalent
4.	Pvc casing capping patti/DLP	Precision /Legrand/ Nihar / Vraj or standard approved equivalent.
5.	Telephone Cable and wires	Polycab/Delton /Finolex/RR kabel or standard approved equivalent.
6.	Telephone junction box	Jantec/Fabio or standard approved equivalent.
7.	Modular box	Legrand/Anchor or standard approved equivalent
8.	Line cord wire	Aetel/Ptlink/Applied eltec systems or standard approved equivalent.
9.	Coil cord	Pu/Ptee/Tpr/ Svo/Sjow or standard approved equivalent.
10.	Rossete (Socket) Box	Standard approved equivalent.
11.	Cables	Polycab, Finolex or approved equivalent.
12.	I/O Boxes	Legrand or Approved equivalent.

**Note: For any other materials to be used in AMC apart from the one listed above can only be used on prior written approval of EIC only.**